

C.L.E.A.N. Daly City



MULTI-FAMILY PROPERTY OWNER/ MANAGER EDUCATION EDITION

City of Daly City
Clean, Livable Environment And Neighborhoods



We'll handle it from here.



City of Daly City
333 90th Street, Daly City, CA 94015
www.dalycity.org/cleandalycity

C.L.E.A.N. Daly City

What is C.L.E.A.N. Daly City?
C.L.E.A.N. Daly City is an initiative to address illegal dumping as a unified community and to build pride for the neighborhoods we live in.

How can I help C.L.E.A.N. Daly City?
Let's work together to create a C.L.E.A.N. Daly City (Clean, Livable Environment And Neighborhoods) by following this motto: **See Something, Say Something**

How does the City plan to address Illegal Dumping?
The City will be tackling this issue by using the 4 E's:

- | | |
|---------------|----------------|
| 1. Education | 3. Enforcement |
| 2. Engagement | 4. Eradication |

We Need Your Help!

The City of Daly City needs your help promoting **C.L.E.A.N. Daly City.**

If you see someone dumping debris, such as mattresses, furniture, and appliances, **please call the Police Department at (650) 992-1225 immediately.**

Try to get a good description of the person dumping, the location, the vehicle used to transport the debris, and if possible, the vehicle license plate number. If able, take pictures and videos of the dumping. **Keep a safe distance and do not engage with the violators.**



Take a Stand Against Dumping, So Our City Can Be Debris Free! www.dalycity.org/cleandalycity

Illegal Dumping

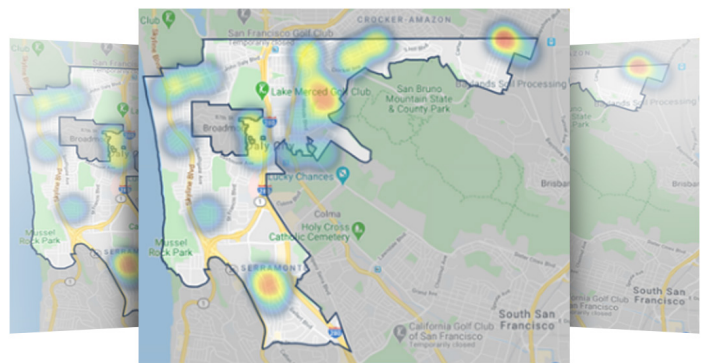
What is Illegal Dumping?
Illegal Dumping is the act of improperly disposing waste at a location not permitted for disposal.

Removal of Illegal Dumping costs you money!
The daily removal of debris prevents 3-4 City staff from performing more important projects like sidewalk and street repairs, street sign replacement, and landscaping maintenance projects. Over 7,000 hours are spent every year on removal, costing taxpayers approximately \$300,000/year.

Your garbage rates are also impacted by the costs for Republic Services to remove and dispose of the illegally dumped items.

How does Illegal Dumping affect me?

Illegal Dumping has impacts on our community's health, safety, and even property values. The heat map below shows hotspot areas where our City is being littered with debris:



Property owners’ responsibility

On December 14, 2020, the City Council repealed and replaced Chapter 8.32-Illegal Dumping and Littering of the Daly City Municipal Code. The purpose and intent, by repealing and replacing this Chapter, is to protect public and private property from litter and illegal dumping by increasing remedies for victims and increasing penalties for violators in order to discourage such acts. Chapter 8.32 establishes four Administrative Citation Schedules:

The first schedule addresses **Administrative Citations for Littering**. Violators will be charged \$250.00 for the first violation; \$500.00 for the second; and \$1,000.00 for the third, within a 12-month period.

The second schedule addresses **Administrative Citations for Illegal Dumping**. Violators will be charged \$1,000.00 for the first violation; \$2,500.00 for the second; and \$5,000.00 for the third. Additionally, violators shall be provided a 24-hour notice of clean-up or will be subject to the additional cost of clean-up and disposal arranged by the City.

The third schedule addresses **Administrative Citations for Failure to Abate by Private Property Owners**. Violators will be charged \$500.00 for the first violation; \$1,000.00 for the second violation; and \$3,000.00 for the third violation. Additionally, property owners shall be provided a 72-hour notice of clean-up or will be subject to the additional cost of clean-up and disposal arranged by the City.

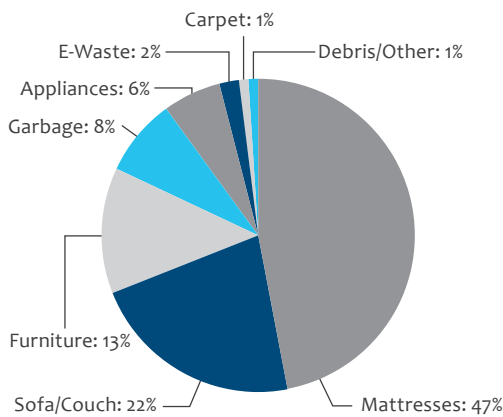
It is important to note that Chapter 8.32 holds all property owners responsible for maintaining the premises of their property, including the adjacent public right of way (i.e. sidewalk), free of garbage.

The City wants to partner with property owners and encourages prevention efforts, such as installing fences and cameras, and utilizing available resources like the free, annual bulky goods collection program with Republic Services.

The fourth schedule addresses **Administrative Citations for Major Violations**. Violators will be charged: \$5,000.00 for the first major violation; \$7,500.00 for the second major violation; and \$10,000.00 for the third major violation. Additionally, violators shall be provided a 24-hour notice of clean-up or will be subject to the additional cost of clean-up and disposal arranged by the City.

Any person receiving an administrative citation may request an appeal hearing with a Hearing Officer, designated by the City Manager.

What’s cluttering up our sidewalks, underpasses and public right-of-ways?



Proper Disposal

- **On-Call Bulky Goods Collection**
Multi-Family residents are offered one On-Call Bulky Goods Collection annually to get rid of unwanted items for reuse, recycling and disposal. Our Recycling Coordinators will work with property owners and managers to determine the best way to provide the service based on your property’s needs.

Help us fight illegal dumping by working with us and your tenants to schedule On-Call Bulky Collections or finding a second home for their unwanted items. Contact us at **650-756-1130** or **InfoDalyCity@RepublicServices.com**.

- **Battery & Cell Phone Recycling**
It is illegal in California to throw household batteries (AAA, AA, C, D, button cell, 9 Volt, and all others, both rechargeable and single use) and cell phones in the garbage, as they are considered Universal Waste. Contact Republic Services to set up a permanent collection program at your property.
- **CFL Recycling**
It is illegal in California to throw compact fluorescent lights (CFLs) in the garbage as they are considered Universal Waste. Contact Republic Services to set up a permanent collection program at your property for your tenants.

Where can tenants donate items?

For reuse and recycling options, visit **smcsustainability.org** for reuse and recycling options.

Can tenants place unwanted items on the sidewalk and label them “Free?”

No, this is considered Illegal Dumping per Daly City Municipal Code Chapter 8.32, and property owners may be held responsible.

Got Household Hazardous Waste, like paint, household cleaners and insecticides?

San Mateo County offers a free Household Hazardous Waste (HHW) program to all residents in the County. It’s illegal and unsafe to dump HHW in the trash or down the drain. Tenants can schedule an appointment to properly get rid of their HHW through the County’s year-round collection events. To make an appointment or for more information, visit **smchealth.org/hhw**.



Report Illegal Dumping!

The iHelp app allows users to easily submit service requests through their smartphones with the touch of a button. Snap a photo and send it off! Requests are automatically routed to the correct City staff.

Public Works Staff or Republic Services will come out to collect the illegally dumped items.

Download the iHelp app from your app store.

If You See Dumping In Progress

Call the Police Department at **(650) 992-1225**

To Report Dumped Objects (i.e. Mattresses, Appliances)

Use the Daly City iHelp app.

Don’t Have Access to a Smartphone?
Want to Learn More About this Program?
Have Questions?

Call the C.L.E.A.N. Hotline **(650) 991-8224**
Visit **www.dalycity.org/iHelp**