

# C.L.E.A.N. Daly City



## EDUCATION EDITION

### City of Daly City

Clean, Livable Environment And Neighborhoods



We'll handle it from here.



[www.dalycity.org/cleanandalitycity](http://www.dalycity.org/cleanandalitycity)

333 9th Street, Daly City, CA 94015

City of Daly City

## We Need Your Help!

The City of Daly City needs your help promoting C.L.E.A.N. Daly City.

If you see someone dumping debris, such as mattresses, furniture, and appliances, **please call the Police Department at (650) 992-1225 immediately.**

Try to get a good description of the person dumping, the location, the vehicle used to transport the debris, and if possible, the vehicle license plate number. If able, take pictures and videos of the dumping. **Keep a safe distance and do not engage with the violators.**

### Take a Stand Against Dumping



### So Our City Can Be Debris Free



## Illegal Dumping

### What is Illegal Dumping?

Illegal Dumping is the act of improperly disposing waste at a location not permitted for disposal.

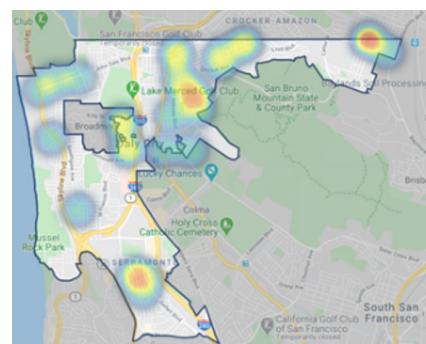
### Removal of Illegal Dumping costs you money!

The daily removal of debris prevents 3-4 City staff from performing more important projects like sidewalk and street repairs, street sign replacement, and landscaping maintenance projects. Over 7,000 hours are spent every year on removal, costing taxpayers approximately \$300,000/year.

Your garbage rates are also impacted by the costs for Republic Services to remove and dispose of the illegally dumped items.

### How does Illegal Dumping affect me?

Illegal Dumping has impacts on our community's health, safety, and even property values. The heat map below shows hotspot areas where our City is being littered with debris:



# C.L.E.A.N. Daly City

## What is C.L.E.A.N. Daly City?

C.L.E.A.N. Daly City is an initiative to address illegal dumping as a unified community and to build pride for the neighborhoods we live in.

## How can I help C.L.E.A.N. Daly City?

Let's work together to create a C.L.E.A.N. Daly City (Clean, Livable Environment And Neighborhoods) by following this motto: **See Something, Say Something**

**How does the City plan to address Illegal Dumping?**  
The City will be tackling this issue by using the 4 E's:

**1. Education**

**2. Engagement**

**3. Enforcement**

**4. Eradication**

**Take a Stand Against Dumping,  
So Our City Can Be Debris Free!**

[www.dalycity.org/cleandalycity](http://www.dalycity.org/cleandalycity)



## Report Illegal Dumping!

The iHelp app allows users to easily submit service requests through their smartphones with the touch of a button. Snap a photo and send it off! Requests are automatically routed to the correct City staff.

Public Works Staff or Republic Services will come out to collect the illegally dumped items.

**Download the iHelp app from your app store.**

### If You See Dumping In Progress

Call the Police Department.

**(650) 992-1225**

### To Report Dumped Objects

**Use the Daly City iHelp app.**

Don't Have Access to a Smartphone?

Want to Learn More About this Program?

Have Questions?

**Call the C.L.E.A.N. Hotline (650) 991-8224**

Visit [www.dalycity.org/iHelp](http://www.dalycity.org/iHelp)

## Proper Disposal

### On-Call Bulky Goods Collection



Did you know Daly City residents get one (1) On-Call Bulky Goods Collection annually at no cost to get rid of unwanted items for reuse, recycling or disposal. Accepted items include:

- **Garbage** – Up to two cubic yards or the equivalent of 12 32-gallon sized garbage bags of bagged, boxed or bundled garbage, clothing, yard trimmings and other items.
- **Bulky Items** – Up to two large items not exceeding 200 pounds each or 3 feet by 6 feet, including appliances, mattresses or furniture. Tree trunks or branches must not exceed 2 feet in diameter and 4 feet in length.

Contact Republic Services to schedule your On-Call Bulky Collection at **650-756-1130** or [InfoDalyCity@RepublicServices.com](mailto:InfoDalyCity@RepublicServices.com). Consider donating items that can be reused.

### Where can I donate items?

For reuse and recycling options, visit [smcsustainability.org](http://smcsustainability.org) for reuse and recycling options.

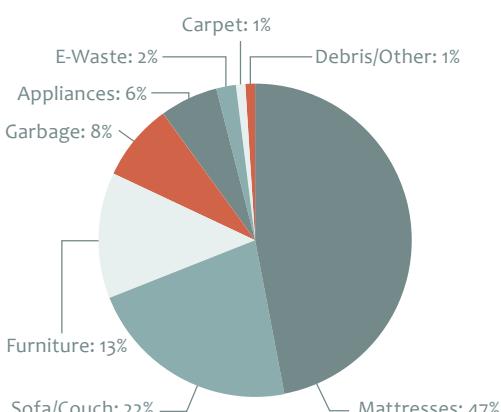
### Can I place unwanted items on the sidewalk and label them "Free?"

No, this is considered Illegal Dumping per Daly City Municipal Code Chapter 8.32.

### Got Household Hazardous Waste, like paint, household cleaners and insecticides?

San Mateo County offers a free Household Hazardous Waste (HHW) program to all residents in the County. It's illegal and unsafe to dump HHW in the trash or down the drain. You can schedule an appointment to properly get rid of your HHW through the County's year-round collection events. To make an appointment or for more information, visit [smchealth.org/hhw](http://smchealth.org/hhw).

## What's cluttering up our sidewalks, underpasses and public right-of-ways?



## Property owners' responsibility

Property owners are responsible for Illegally Dumped items on their property.

To deter people from dumping on your property, you may install lights, a fence, or a camera, and/or hire a property manager.

