



# Crime Alert and Community Update Bulletin

Crime statistics at a glance:

	11/11/24 – 11/17/24	11/18/24 – 12/08/24	(Three Weeks) Year to Date
Robberies	2	10	<b>104 + 3 attempted</b>
Residential Burglaries	0	1	<b>24 + 6 attempted</b>
Commercial Burglaries	1 attempted	6	<b>54 + 6 attempted</b>
Vehicle Burglaries	13	22	<b>184 + 2 attempted</b>
Stolen Vehicles	4	13 + 2 attempted	<b>283 + 38 attempted</b>

When I mention “the unit block” of a street, this means the incident occurred at an address anywhere between 1 and 99 of the street.

## Robberies

There were ten robberies during the past three weeks.

On Tuesday, 11-19-24, at approximately 8:30 p.m., officers were dispatched to the **Chase Bank on Gellert Boulevard** on a report of a robbery. The victim stated that he withdrew \$500 in cash and then went across the street to shop. The victim thought he had left his ATM card in the machine and returned to look for it. The victim searched the floor near the ATM and inside the ATM for his card but was unable to locate it. As the victim was walking back to his vehicle, an unknown suspect grabbed him and forced him back toward the ATM. The victim felt what he believed was a weapon pressed against his right rib cage as the suspect said, “Give me everything, give me your money.” The suspect then reached into the victim’s front pocket, took the \$500 he had withdrawn from the ATM, and fled. The victim described the suspect as possibly a Hispanic or Black male, approximately 6'0" to 6'1" tall, with a strong build, and wearing a gray hooded sweatshirt. This investigation is ongoing.

On Thursday, 11-21-24, at approximately 8:11 p.m., officers were dispatched to the **Sunglass Hut** located inside of Macy's at the Serramonte Center on a report of a robbery. An employee stated that three suspects entered the store, pulled out garbage bags, and began loading a large number of sunglasses into them. As the suspects fled, Macy's loss prevention employees managed to recover some of the sunglasses during an altercation. During the incident, one of the suspects brandished a gun. The suspects were described as two White males and one Black male, all wearing ski masks and dark-colored clothing. They fled in a gray Honda Civic, occupied by an unknown driver.

On Sunday, 11-24-24, at approximately 4:06 p.m., officers were dispatched to the **Dollar Tree on Mission Street** on a report of a robbery. An assistant manager stated that the suspect placed frozen food into a gray canvas laundry bag. When the assistant manager asked the suspect to leave the store, the suspect displayed a metal pipe partially tucked into the side of his pants. The suspect then continued down the beverage aisle, placed beverages into the gray canvas laundry bag, and exited the store without paying. The assistant manager described the suspect as an Asian Indian male with a medium build, a goatee, and short hair. He was approximately 6'1" tall, 30 to 40 years old, and wearing a gray hoodie and blue jeans.

On Monday, 12-02-24, at approximately 9:40 p.m., in the 200 block of **Whittier Street**, a victim had her cell phone forcefully taken by a known suspect. On 12-04-24, the suspect, a 30-year-old Daly City resident, was arrested and booked into jail for robbery and other offenses.

On Tuesday, 12-03-24, at approximately 7:20 a.m., officers were dispatched to the **7-Eleven on Gellert Boulevard** on a report of a battery. The victim stated that the suspect had taken his beanie, punched him twice, and then fled. The suspect was later located and detained. The suspect stated that the victim had also hit him with a water bottle.

On Wednesday, 12-04-24, at approximately 10:12 p.m., officers were dispatched to the 300 block of **Oriente Street** on a report of a robbery. While two victims were in their driveway, they were approached by two unknown suspects who grabbed, punched, and pushed them. The suspects stole a gold necklace and a backpack from one victim and a chain from the other victim. The victims described the suspects as average build Black males, approximately 6'0" to 6'2" tall, and wearing all black clothing. This investigation is ongoing.

On Wednesday, 12-04-24, at approximately 11:41 p.m., officers were dispatched to the **Valero on South Mayfair Avenue** on a report of a robbery. An employee stated that three suspects entered the business. The first suspect pointed a pistol at the victim and told the victim to lie down. The other two suspects went behind the counter and took an unknown amount of cigarettes and approximately \$200 to \$300 from the register. The suspects fled in a white 2018 Honda Civic. The first suspect was described as a dark complexion male with slender build, approximately 6'0" tall, wearing a blue shirt tied like a ski mask, a black windbreaker with a white tee shirt underneath, distressed blue jeans, and gray shoes. The second suspect was described as a male wearing a black ski mask, a black jacket, blue surgical gloves, black pants, and black and white shoes. The third suspect was described as a light complexion person, wearing black sunglasses, a black face mask, a gray hooded sweatshirt, a black pea coat jacket, gray sweatpants, black socks, and black and red shoes, and carrying a light blue bag. This investigation is ongoing.

On Saturday, 12-07-24, at approximately 12:16 a.m., officers were dispatched to **Target at Serramonte Center** on a report of a shoplifter. A loss prevention officer stated that the suspect selected merchandise and placed it in a brown felt bag she was carrying. The suspect then walked past all registers and exited the store without paying for the items. When the loss prevention officer tried to detain the suspect, the suspect pushed him, grabbed his sweatshirt, and attempted to pull him. The loss prevention officer was eventually able to free himself and detain the suspect. Approximately \$250 worth of merchandise was recovered. The suspect, a 53-year-old Hercules resident, was arrested and booked into jail for robbery.

On Saturday, 12-07-24, at approximately 2:30 a.m., officers were dispatched to the 300 block of **East Market Street** on a report of a male asking for assistance because someone had stolen his phone. The victim stated that the suspect approached him, accused him of taking something from his truck, swore at him, pushed him to the ground, took his cell phone when it fell out of his bag, and fled. A sergeant later located the suspect across the street in a parking lot. The suspect, a 36-year-old Daly City resident, was arrested and booked into jail for robbery.

On Sunday, 12-08-24, at approximately 6:37 p.m., officers were dispatched to **Macy's at Serramonte Center** on a report of a shoplifter. A loss prevention employee stated that a female and male suspect entered the store. The female suspect grabbed numerous items and fled the store. The male suspect remained in the store, selected clothing, walked past all points of sale, and exited without paying for the merchandise. Outside the store, as loss prevention employees attempted to detain the suspect, the suspect elbowed one loss prevention officer and bit another loss prevention officer in the chest. Approximately \$439 worth of

merchandise was recovered. The suspect, a 33-year-old Redwood City resident, was arrested and booked into jail for robbery.

## Residential Burglaries

There was one residential burglary during the past three weeks.

On Tuesday, 12-03-24, between 11:21 p.m. and 11:42 p.m., on the unit block of **Hill Street**, two unknown suspects forced entry into a laundry room and broke open the coin boxes of the washing machines, taking an unknown amount of coins. The first suspect was described as a male wearing a khaki-colored flat cap, a light brown jacket, a white button-up shirt, khaki-colored pants, and dark-colored boots. The second suspect was described as a Black male wearing a white shirt, white pants, and white shoes. They fled in a silver Chevrolet pickup truck.

## Commercial Burglaries

There were six commercial burglaries during the past three weeks.

On Wednesday, 11-20-24, between 7:20 p.m. and 8:47 p.m., **Public Storage** on **King Drive** and four renters were victims of a commercial burglary when two unknown suspects broke into four storage units. One storage unit renter stated that items were stolen but did not provide specifics about what was taken. A second renter stated nothing was taken from her unit. It is unknown at this time if anything was taken from the other two storage units. The suspect vehicle was a burgundy Honda Odyssey minivan. This investigation is ongoing.

On Thursday, 11-21-24, at approximately 8:00 p.m., officers were dispatched to the unit block of **Hillcrest Drive** on a report of an auto burglary. As a resident exited the lobby door, two suspects entered the building and burglarized four vehicles. The suspects were described as thin Hispanic males, approximately 5'9" tall, wearing black clothing and face masks. The four vehicles are listed in the Vehicle Burglaries section below.

On Saturday, 11-23-24, at approximately 1:15 p.m., officers were dispatched to **Old Navy at Serramonte Center** on a report of a theft. An asset protection employee stated that he observed two suspects conceal merchandise in their respective bags and exit the store without paying. Later, officers located the suspects at Stonestown Mall in San Francisco. As the suspects were entering their vehicle, they were detained. Meanwhile, a Cotton On Kids employee approached and stated that the two suspects had entered her store and stole clothing. The Cotton On Kids employee and the Old Navy asset protection employee both identified the two individuals as the suspects who stole from their stores. After a search of the suspects' vehicle, approximately \$480 worth of merchandise from Old Navy, approximately \$465 worth of merchandise from **Dick's Sporting Goods**, and approximately \$370 worth of merchandise from Cotton On Kids were recovered. One suspect, a 28-year-old Antioch resident was arrested and booked into jail for organized retail theft, commercial burglary, and another offense. The second suspect, a 28-year-old San Francisco resident, was arrested and booked into jail for organized retail theft and commercial burglary.

On Thursday, 12-05-24, at approximately 4:03 a.m., officers were dispatched to **Westlake Laundry on Southgate Avenue** on a report of a burglary. A witness stated that he saw a suspect sitting in the driver's seat of a white vehicle and two suspects inside the laundromat shaking the ATM. The suspects smashed the window of the front door in an attempt to steal the ATM and then fled in a white SUV. This investigation is ongoing.

On Saturday, 12-07-24, between 3:00 a.m. and 3:30 a.m., **A1 Smoke Shop** on **Mission Street** was the victim of a burglary. A store employee stated that there was a cracked window and that he was going to stay overnight to keep watch. As he was sitting in a chair behind the cashier counter with the lights off, he heard someone break the cracked window. The employee yelled, and the suspect immediately fled northbound on Mission Street.

On Sunday, 12-08-24, between 6:35 p.m. and 7:21 p.m., **Home Depot at Westlake Shopping Center** was the victim of a commercial burglary. An asset protection specialist stated that two suspects came into the store. The first suspect selected an air conditioner unit and two heaters and exited the store without paying. The second suspect selected flooring materials but abandoned them when a customer service representative asked if he needed assistance. Both suspects return to their vehicle. The first suspect loaded the stolen merchandise into the backseat of their vehicle. This suspect then returned to Home Depot, selected 20 cases of flooring materials, and left without paying. All stolen merchandise is valued at approximately \$2,875. Both suspects fled in a silver sedan with a black front hood, heading northbound on Lake Merced Boulevard. This investigation is ongoing.

## Vehicle Burglaries

There were twenty-two vehicle burglaries during the past three weeks.

- 200 block of **Greenview Drive**—two access cards were taken from a 2022 **Toyota Prius**. A driver's side window was smashed. Occurred on 11-19-24 between 1:00 a.m. and 6:00 a.m. \*\*Online report.
- 200 block of **Greenview Drive**—sunglasses and a parking card were taken from a 2024 **Mazda CX-5**. The rear driver's side window was smashed. Occurred on 11-19-24 between 1:00 a.m. and 7:30 a.m. \*\*Online report.
- Secured parking garage on the unit block of **Hillcrest Drive**—nothing was taken from a 2015 **Lexus IS 350**. The front passenger side window was smashed. Occurred on 11-21-24 at approximately 8:00 p.m. In this same report, three additional vehicles were burglarized at this location:
  - Nothing was taken from a 2021 **Toyota RAV4**. The front passenger side window smashed.
  - Gift cards, \$70, headphones, a garage door opener, and sunglasses were taken from a 2010 **Honda CRV**. The front passenger door was found unlocked, but it had been locked the night before.
  - A jacket was taken from a 2019 **Chevrolet Volt** that was left unlocked.
- Unit block of **Lycett Circle**—tools were taken from a 2013 **Ford F150**. A driver's side window was smashed. Occurred on 11-26-24 at approximately 6:48 p.m.
- Parking lot of **Classic Bowl on King Drive**—a bowling ball and toolset were taken from a 2002 **Toyota Sequoia**. The rear window was smashed and the rear latch was broken. Occurred on 11-26-24 between 7:00 p.m. and 8:30 p.m.
- Parking lot of **Classic Bowl on King Drive**—a backpack containing an electrical meter tool, a light, and a speaker was taken from a 2018 **Toyota Tacoma**. The rear driver's side window was smashed. Occurred on 11-26-24 between 7:00 p.m. and 8:30 p.m.
- 100 block of **Wyandotte Avenue**—miscellaneous credit card documents were taken from a 2023 **Lexus NX250**. The passenger window was smashed. Occurred between 7:00 p.m. on 11-26-24 and 8:40 a.m. on 11-27-24.
- 200 block of **Thiers Street**—a sweatshirt, prescription medication, and sunglasses were taken from a 2011 **Honda Accord**. The sweatshirt was recovered 40 feet away from the vehicle. The front passenger window and the rear right wing window were smashed. Occurred between 8:00 p.m. on 11-26-24 and 8:00 a.m. on 11-27-24.
- **Wyandotte Avenue and Gambetta Street**—a flashlight was taken from a 2014 **BMW X5**. A driver's side window was smashed. Occurred on 11-27-24 at approximately 12:14 a.m. In this same report, the suspect also broke into a 2018 **Honda CRV**, removed a blue bag, and placed it into a third vehicle, a

2001 **Mercedes-Benz**. The suspect, a 15-year-old Daly City resident, was arrested and released to his parent.

- **Thiers Street and Wyandotte Avenue**—miscellaneous paperwork was taken from a 2023 **Dodge Ram**. The rear passenger window was smashed. Occurred on 11-27-24 between 1:00 a.m. and 8:00 a.m.
- Unit block of **Evergreen Avenue**—nothing was taken from a 2015 **Nissan Versa**. The driver's side rear window was shattered and the rear driver's side door had been unlocked. Occurred on 11-27-24 at approximately 2:52 a.m. The suspect, a 34-year-old San Leandro resident, was found next to the vehicle and was arrested and booked into jail for motor vehicle burglary.
- 200 block of **Palisades Drive**—nothing was taken from a 2023 **Porsche Macan**. The trunk and passenger door were found open. Occurred on 11-30-24 at approximately 2:00 a.m. The suspects were described as three tall males in a black vehicle. \*\*Online report.
- **John Daly Boulevard and Skyline Boulevard**—three bags and a laptop were taken from a 2023 **Rivian R1S**. The rear passenger window was smashed. Occurred on 12-01-24 between 12:05 p.m. and 12:40 p.m. \*\*Online report.
- 300 block of **Alto Loma Avenue**—vehicle registration was taken from a 2004 **Toyota Prius**. Unknown method of entry. Occurred on 12-03-24 between 9:05 a.m. and 10:05 a.m. \*\*Online report.
- Unit block of **Sheffield Drive**—a jacket was taken from a 2003 **Ford F150**. Unknown method of entry. Occurred on 12-04-24 at approximately 3:27 a.m. This is the same vehicle mentioned below in the Stolen Vehicles section.
- Parking lot of **Thornton Beach**—a bag with a wallet containing two driver's licenses and credit cards was taken from a 2024 **Hyundai Sonata**. The rear passenger window was smashed. Occurred on 12-06-24 at approximately 12:20 p.m.
- 100 block of **Chelsea Court**—a wallet containing \$250, a debit card, and an ID card was taken from a 2014 **Kia Forte**. The front passenger window was smashed. Occurred between 10:00 p.m. on 12-06-24 and 7:00 a.m. on 12-07-24.
- Parking lot of **Westlake Shopping Center** near Trader Joe's—four check books, a luggage containing clothing, and a luggage containing cosmetics and two pairs of sunglasses were taken from a 2025 **Toyota Camry**. The vehicle was left unlocked. Occurred on 12-07-24 between 3:00 p.m. and 3:12 p.m.

## Stolen Vehicles

There were thirteen stolen vehicles and two attempted stolen vehicles during the past three weeks. Seven vehicles were recovered.

- 200 block of **Higate Drive**—a theft of a 2021 **Acura RDX**. Occurred between 10:00 p.m. on 11-19-24 and 6:00 a.m. on 11-20-24. \*\*Recovered by Oakland PD on 11-20-24.
- **Southgate Avenue and Rockridge Avenue**—a theft of a 2017 **Ford F-350**. Occurred between an unknown time on 11-21-24 and 12:40 p.m. on 11-26-24.
- 900 block of **Saint Francis Boulevard**—a theft of a 2002 **GMC Sierra**. Occurred on 11-21-24 between 3:00 a.m. and 6:00 a.m. \*\*Recovered by Burlingame PD on 11-21-24.

- 100 block of **San Diego Avenue**—a theft of a 2016 **Hyundai Sonata**. Occurred on 11-21-24 between 8:50 a.m. and 7:00 p.m. \*\*Recovered by DCPD on 11-21-24.
- 100 block of **Third Avenue**—a theft of a 2002 **Mercedes-Benz SL600**. Occurred on 11-21-24 at approximately 9:55 a.m. \*\*Recovered by San Leandro PD on 11-22-24.
- Unit block of **Alta Vista Way**—a theft of a 2013 **Kia Optima**. Occurred between 9:00 a.m. on 11-23-24 and 6:00 a.m. on 11-25-24. \*\*Recovered by DCPD on 11-25-24.
- **Clarinada Avenue and Lakeshire Drive**—a theft of a 1999 **Honda CRV**. Occurred on 11-24-24 between 6:00 a.m. and 10:00 p.m.
- 500 block of **King Drive**—a theft of a 2015 **Mercedes-Benz S550**. Occurred between 12:00 p.m. on 11-25-24 and 4:00 p.m. on 11-27-24 \*\*Recovered by DCPD on 11-28-24.
- 200 block of **Lake Merced Boulevard**—a theft of a 2018 **Nissan Rogue**. Occurred on 11-25-24 at approximately 2:16 p.m. \*\*Recovered by SFPD on 11-27-24.
- Unit block of **Bel Mar Avenue**—a theft of a 2023 **Yamaha Zuma**. Occurred between 10:00 p.m. on 11-26-24 and 8:00 a.m. on 11-27-24.
- 200 block of **Alta Loma Avenue**—a theft of a 2010 **Acura MDX**. Occurred on 11-27-24 between 2:00 a.m. and 4:00 a.m.
- 600 block of **Skyline Drive**—a theft of a 2000 **Honda CRV**. Occurred between 10:00 a.m. on 11-27-24 and 2:30 p.m. on 11-29-24.
- Unit block of **Crestwood Drive**—a theft of a 2024 **Yamaha RS** motorcycle. Occurred between 7:00 p.m. on 12-05-24 and 10:00 a.m. on 12-06-24.
- Unit block of **Kent Court**—an attempted theft of a 2021 **Dodge RAM 1500 TRX**. Occurred on 11-26-24 between 2:57 a.m. and 3:50 a.m.
- Unit block of **Sheffield Drive**—an attempted theft of a 2003 **Ford F150**. Occurred on 12-04-24 at approximately 3:27 a.m. There was ignition damage. This is the same vehicle mentioned above in the Vehicle Burglaries Section.

### Miscellaneous (Three Weeks)

- There were 417 cases taken.
- There were 43 domestic disturbance cases reported.
- There were 13 cases involving an involuntary psychiatric hold.
- There were 17 malicious mischief/vandalism cases reported.
- There were 2 cases for public intoxication.
- There were 9 hit-and-run collisions reported.
- There were 24 narcotics-related cases taken.

## Community Events/Information

### **SCAM ALERT: DCPD Phone Number Being Used to Spoof**

Currently, the Daly City Police Department is aware of a phone scam impersonating officers of the Daly City Police Department. The number that's being "Spoofed" by scammers is 650-991-8119, which is the front desk line of the Police Department. This phone number only accepts phone calls and is unable to make phone calls. If you receive a call from the phone 650-991-8119, it is a scam.

If you receive a call or voicemail from 650-991-8119 regarding a "cybercrime, fraud investigation, that you have a warrant out for your arrest," or other similar issues, please do not give out any information to the person calling and hang up. Our officers will not call you from 650-991-8119 and would never ask for money, money orders, gift cards, or any sort of financial compensation. If you receive a phone call from this number asking you to come in person to the Daly City Police Department, it is likely part of the scam. Please first contact the Daly City Police Department, or your local police agency directly, and verify the request before going to the police department.

If you have any questions regarding a call you received or if you were asked to come into the police station, please contact 650-991-8119 and you'll be connected with the front desk staff.

### **Sandbags Available While Supplies Last**

Sandbags are accessible 24/7 at two locations for residents with proof of residency:

- Department of Water & Wastewater Resources (parking lot) - 153 Lake Merced Blvd.
- Department of Public Works (Corporation Yard entrance) - 798 Niantic Ave.

Limit 10. Please take only what is needed as supplies are limited. When filling sandbags, fill them only halfway, so they are not too heavy to lift and will stack properly.

### **City Council Reorganization**

Mayor Manalo and the Daly City Council cordially invite you to Daly City's Annual City Council Reorganization at City Hall (333 90<sup>th</sup> Street) on Monday, December 16, at 6:00 p.m.

### **Estate Planning & Revocable Trust Workshop**

The Westlake Library (275 Southgate Avenue) is hosting a free workshop on January 14, 2025, at 6:00 p.m. This workshop will provide an introduction to estate planning and revocable living trusts, led by local estate planning attorney Tom Nuris. No registration is required. For more information, please call 650-991-8071.

### **San Mateo County Alert System (SMC)**

Have you signed up to receive these alerts? This alert is a free digital communication system used by emergency management agencies and first responders to send emergency alerts, notifications, and updates to portable digital devices. In an emergency situation, an alert will be sent by San Mateo County authorized personnel, and you will receive messages on your cell phone or mobile device. Most carriers activate the service automatically. To receive emergency alerts, sign up by visiting [www.smcalert.info](http://www.smcalert.info).

### **Nextdoor.com**

Nextdoor.com is a free private social networking website for your neighborhood. This private network ensures that only those who live in your neighborhood can join; users must go through a verification process. Neighbors ask each other for business recommendations; help in locating missing pets; discuss relevant local

government issues; or connect for other reasons. It is very easy to sign up. I like the fact that the site verifies users by addresses, and it won't allow people to access a neighborhood if they don't live there. Please note: The City of Daly City and/or the Police Department cannot see what residents post—we are only allowed to post information. There is also a mobile application, or you can have it sent to your e-mail. Give it a try!  
[www.nextdoor.com](http://www.nextdoor.com)

#### **Digital/Social Media**

Please "follow" us on Facebook if you would like to see updates and photos about the Police Department. Our handle on X, formerly Twitter, is @DalyCityPD, and on Instagram, we are DalyCityPD. Thank you,

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