




HOW TO READ YOUR BILL

City of Daly City is committed to providing transparent and clear information regarding your water and garbage bill.

If you have any questions, please contact Utility Billing at 650-991-8082 or email ubinfo@dalycity.org

Garbage service questions, please contact Republic Services at 650-756-1130



CITY OF DALY CITY
UTILITY BILLING DIVISION
333 - 90TH STREET
DALY CITY, CA 94015-1895

Garbage Service Questions (650) 756-1130
Billing Questions (650) 991-8082

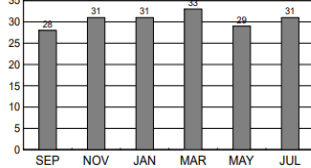
Usage Detail

Reading Period: 05/07/2024 To: 07/08/2024

Prior Read	Current Read	HCF Units*	Ave. Gals. Day
979	1010	31	374.00

*HCF= Hundred Cubic Feet One HCF= 748 Gallons of Water

Bi-Monthly Water Usage History



Month	Usage (HCF)
SEP	28
NOV	31
JAN	31
MAR	33
MAY	29
JUL	31

GARBAGE SERVICE DESCRIPTION
RESIDENTIAL GARBAGE - CART - 64

Account Summary

1

CUSTOMER NAME: SAMPLE CUSTOMER
CUSTOMER NUMBER: 123456
ACCOUNT NUMBER: 12345678-90
SERVICE ADDRESS: 333 90TH ST
BILL DATE: 07/11/2024
BALANCE DUE BY: 08/06/2024

Billing Detail

Extra Chg OR Bal Forwar(Due Now) \$356.78

3


Current Charges
Water Meter Charge \$56.77
Tier 1: 1 - 13 units \$114.47
Tier 2: 14 - 26 units \$122.20
Tier 3: 27+ units \$25.96
Garbage Charge \$135.38
Total Current Charges \$454.78

Total Amount Due \$811.56
Current charges are due by 08/06/2024

4

A CONTAINER GARDENING WORKSHOP IS COMING TO THE WESTLAKE LIBRARY. LEARN HOW TO GROW HERBS, VEGETABLES, AND EVEN FRUIT IN A CONTAINER. WE'LL DISCUSS DIFFERENT KINDS OF CONTAINERS AND WHAT IS RIGHT FOR DALY CITY'S CLIMATE. THIS FREE PROGRAM IS PRESENTED BY MASTER GARDENERS ON JUNE 20TH AT 1PM.
VISIT [HTTPS://WWW.DALYCITY.ORG/1143/WATER-RATES](https://www.dalycity.org/1143/WATER-RATES) OR CALL 650-991-8200 FOR INFORMATION ON DALY CITY'S WATER RATE ASSISTANCE PROGRAM.
JOIN OUR EMERGENCY ALERT SYSTEM BY REGISTERING FOR A NEW ACCOUNT AT [HTTPS://DALYCITY.GENASYS.COM/PORTAL/EN/REGISTER](https://dalycity.genasys.com/portal/en/register) OR CALL 650-991-8200.

Please detach and return bottom portion with your payment, made payable to CITY OF DALY CITY.



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Pay online or by phone 24/7 at: WWW.DALYCITY.ORG
PHONE: (650) 991-8082

5

Payment Coupon
Service at: 333 90TH ST
Account Number: 12345678-90
Due Date: 08/06/2024
Total Amount Due: \$811.56

DLX0711A 700 1 AV 0.545
7000000732 00.0004.0131 700/1

Please ensure the address below is visible through the window of the return envelope.

1 **ACCOUNT SUMMARY.** View your account information including account name, customer number, account number, service address, bill and due date.

2 **USAGE DETAIL.** View reading period for the current billing cycle. Includes prior and current reading, total water usage and average gallons per day. A graph is provided to compare usage over the past year.

3 **BILLING DETAILS.** View any extra charge and/or balance forward, current charges, total amount due and due date.

Extra Charge OR Balance Forward- Any additional service charge and/or previous balance due.

Water Meter Charge - Fixed rate based on size of meter.

Tier - Refers to charges for water usage.

Garbage charge - Based on current service level.

4 **CUSTOMER MESSAGES.** View important messages and announcements from the City of Daly City.

5 **PAYMENT COUPON.** Detach and return with payment. To make a payment online please visit: www.dalycity.org and click on Pay My Utility Bill. 24-hr automated phone payments are available at 650-991-8082 option 1. For your convenience, there is a deposit box in the parking lot for your money order or check payments.