Drinking Water Source Assessment
March 2003 Drinking-water source assessment was completed, and the City of Daly City is its municipal water supply was noted as being highly protected from potential pathways of contamination. All WMA is not statistically treated preferentially treated. Daly City's municipal water is considered more vulnerable to waterborne pathogens, including waterborne illnesses and related water use programs. Local residents may be at increased risk from their local water supply as contaminants in drinking water may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as those with cancer undergoing chemotherapy, persons who have had certain organ transplants, people with AIDS/HIV or other immune system disorders, some elderly people, and infants are examples of individuals who may be more vulnerable to contaminants in drinking water than the general population. The presence of contaminants does not necessarily indicate that water poses a health risk. The presence of contaminants does not necessarily indicate that water poses a health risk.

Fluoridation Program
The San Francisco Public Utilities Commission fluoridated drinking water for more than fifty years. Since June 2004, Daly City fluoridated the blended water supply throughout the entire community in keeping with the optimum level established by the CDPM.

Special Health Needs
Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk.

Water Main Flushing Program
Daly City staff routinely flush water mains throughout the City is dechlorinated and, if possible, directed to a landscaped area. The flushing continues until the water flowing out of the hydrant one direction to properly flush the water main. The flushed water runs clear. Daly City staff last conducted a system wide flushing program that is expected to start this summer and last approximately 6 months. Visit www.dalycity.org for more information on the flushing schedule.

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Indoor Water Use Efficiency and Conservation Ordinance
Daly Municipal Code 1:11.21b became effective March 15, 2010. The ordinance addresses two critical public policy questions. The first challenge is keeping Daly City within its water supply allocation of 432 million gallons a day set by the San Francisco Regional Water System. The second challenge is ensuring proper electrical code compliant plumbing water conservation and efficiency of indoor water use consistent with state law. Phase I of the program requires that any property remodeled prior to January 1, 2014 must install water conserving plumbing fixtures as specified within the scope of the construction permit. Phase 2 of the program effective January 1, 2014, requires that any remodeled property must receive an initial report that requires that any remodeled property must maintain non-compliant plumbing fixtures with specified water-conserving devices. Additional information regarding Daly City's Water Conservation Program can be obtained from the Department of Water and Wastewater Resources by calling (650) 991-8200.

A few easy lifestyle shifts that save water and lower your water bill include:

- Tossing out the faucet when you are brushing your teeth or doing dishes;
- Taking shorter showers;
- Using a broom to clean driveways or sidewalks;
- Opening your washing machine and dishwasher with full loads;&
- Using a shut off hose nozzles (for your local residents) when you wash your car.

Free Water Conservation Devices and Cash Rebates
To assist our water customers in voluntary conservation efforts, the Department of Water and Wastewater Resources offers a variety of free water saving devices publications related to water use programs for residents of Daly City and surrounding communities. For more information contact Cyril Royer at (650) 991-8203 or by email at croyer@dalycity.org.

For additional water conservation information, click on www.dalycity.org.

Contacts for Your Questions
If English is Not Your Primary Language
This report contains important information regarding your health and drinking water. Call the Daly City Water and Wastewater Resources Department (650) 991-8200 should you require assistance in Spanish or Tagalog.

To our water customers:
To the 2012 Water Quality Report required regulatory information about Daly City’s water supply and how it complies with these standards. It is your right to know this information and to become an informed customer of your public water system. The City of Daly City is pleased to present this report to you.
The City of Daly City Water Quality Data for 2012:

<table>
<thead>
<tr>
<th>Contaminant</th>
<th>Primary Standard</th>
<th>Maximum Residual Disinfectant Level</th>
<th>Levels in Daly City</th>
<th>Action Level</th>
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<tr>
<td>Cryptosporidium</td>
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<tr>
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<tr>
<td>Turbidity</td>
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<td>-</td>
<td>0.1</td>
<td>0.1</td>
</tr>
</tbody>
</table>

Daly City's Water Quality Data for 2012:

- Cryptosporidium: 0.000
- Nitrate: 4.8 parts per million
- Turbidity: 0.1

Key Water Quality Terms

- **Primary Drinking Water Standard (PDWS):** The level of a contaminant in drinking water below which there is no known or expected risk to health. PDWS are set by the USEPA.
- **Maximum Residual Disinfectant Level (MRDL):** The concentration of a contaminant in drinking water below which there is no known or expected risk to health. MRDLs are set by the USEPA.
- **Regulatory Action Level:** The concentration of a contaminant in drinking water below which there is no known or expected risk to health. MRDLs are set by the USEPA.
- **Microbial contaminant:** A waterborne pathogen, and found it at very low levels in source water and treated water in 2012. However, it was not detected in 2013. This indicator is used to measure the effectiveness of the filtration system. Bacteriological quality monitoring, and high operational standards for water treatment ensure the safety of the drinking water supply.
- **Cryptosporidium:** A protozoan parasite found in water and wastewater systems; and runoff from 35,000 acres in Alameda and Santa Clara counties. The major source of SFPUC surface water originates from the Peninsula Watershed. The SFPUC regularly tests for this waterborne pathogen, and found it at very low levels in source water and treated water in 2012. However, it was not detected in 2013. This indicator is used to measure the effectiveness of the filtration system. Bacteriological quality monitoring, and high operational standards for water treatment ensure the safety of the drinking water supply.

**Reduction from Source Water to Finished Water:**

- **Cryptosporidium:** The Cryptosporidium oocyst is 6-10 microns in size and can withstand chlorine disinfection. For certain other contaminants that were absent in the water, based on the benefits of the use of disinfectants to control microbial growth, Daly City monitors for some contaminants.

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