How to Read Your New Water Bill

Your new water bill has several changes that we hope will help you understand your bill more easily.

1

An easy-to-read Account Summary appears in the top right corner.

2

You will find Daly City's contact numbers and website.

3

This section shows a complete breakdown of your current charges.

4

Here you'll find your history of water use, so you can compare consumption and track your water efficiency.

5

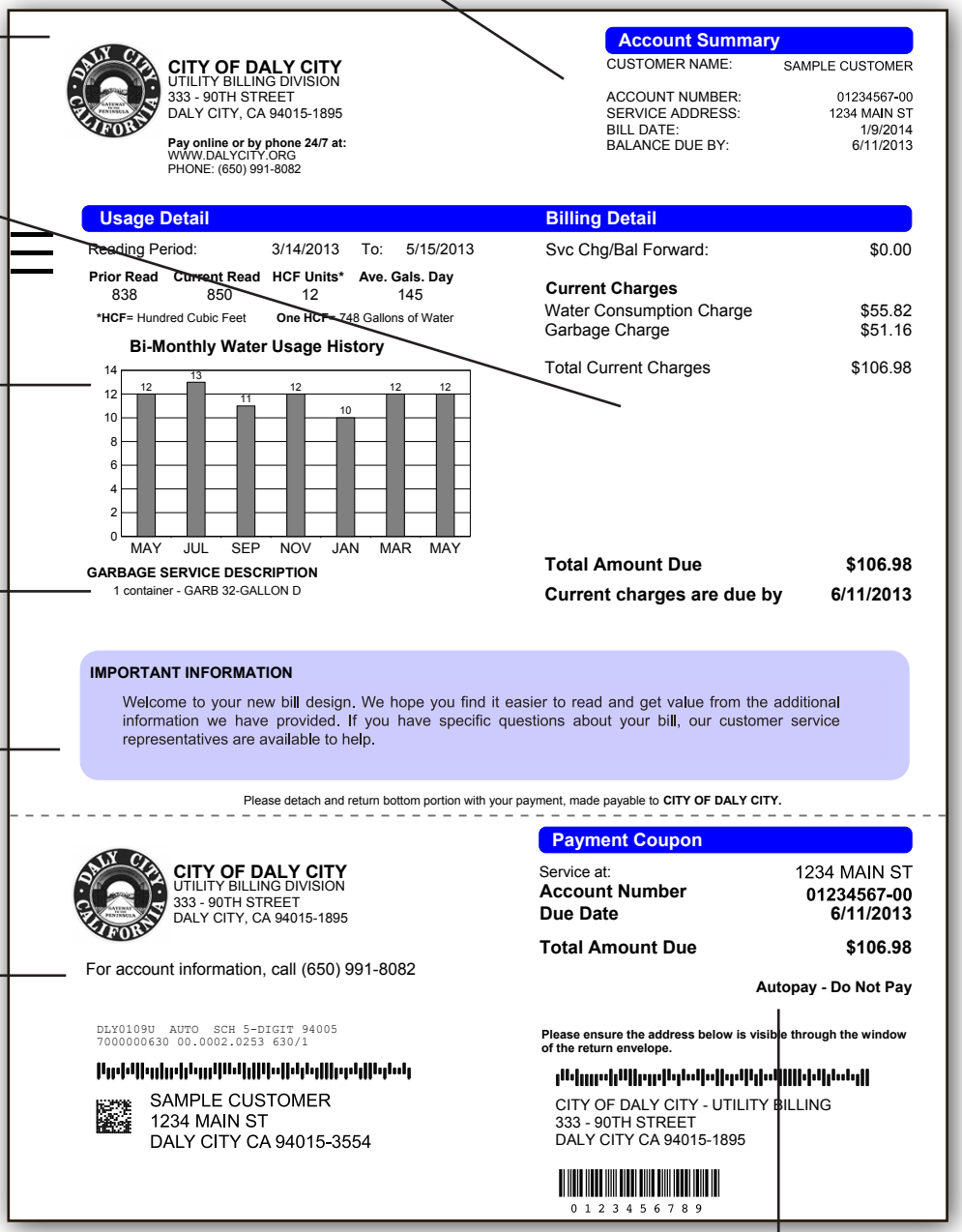
Garbage service detail appears here.

6

Be sure to check this message box for important timely messages and announcements.

7

Detachable paystub located at the bottom of your bill. Detach this stub and return it with your payment. The address on the front of this paystub must be visible through the window on the return envelope when the payment is mailed.



CITY OF DALY CITY
UTILITY BILLING DIVISION
333 - 90TH STREET
DALY CITY, CA 94015-1895

Pay online or by phone 24/7 at:
WWW.DALYCITY.ORG
PHONE: (650) 991-8082

Account Summary

CUSTOMER NAME:	SAMPLE CUSTOMER
ACCOUNT NUMBER:	01234567-00
SERVICE ADDRESS:	1234 MAIN ST
BILL DATE:	1/9/2014
BALANCE DUE BY:	6/11/2013

Usage Detail

Reading Period: 3/14/2013 To: 5/15/2013

Prior Read	Current Read	HCF Units*	Ave. Gals. Day
838	850	12	145

***HCF**= Hundred Cubic Feet **One HCF**= 748 Gallons of Water

Bi-Monthly Water Usage History

MAY	JUL	SEP	NOV	JAN	MAR	MAY
12	13	11	12	10	12	12

GARBAGE SERVICE DESCRIPTION
1 container - GARB 32-GALLON D

Billing Detail

Svc Chg/Bal Forward:	$0.00
Current Charges	
Water Consumption Charge	$55.82
Garbage Charge	$51.16
Total Current Charges	$106.98
Total Amount Due	**$106.98**
Current charges are due by	**6/11/2013**

IMPORTANT INFORMATION

Welcome to your new bill design. We hope you find it easier to read and get value from the additional information we have provided. If you have specific questions about your bill, our customer service representatives are available to help.

Please detach and return bottom portion with your payment, made payable to **CITY OF DALY CITY.**

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For account information, call (650) 991-8082

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7000000630 00.0002.0253 630/1

SAMPLE CUSTOMER
1234 MAIN ST
DALY CITY CA 94015-3554

Payment Coupon

Service at:	1234 MAIN ST
Account Number	**01234567-00**
Due Date	**6/11/2013**
Total Amount Due	**$106.98**

Autopay - Do Not Pay

Please ensure the address below is visible through the window of the return envelope.

CITY OF DALY CITY - UTILITY BILLING
333 - 90TH STREET
DALY CITY CA 94015-1895

0 1 2 3 4 5 6 7 8 9

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Note: If your account is enrolled in AutoPay, you'll see a "do not pay" message here on the stub.