City Manager’s Office

The City Council newsletter is an ongoing publication to better communicate updates on the work behind the scenes, across City Departments, to our City Council. The newsletter is organized by Department. Please note that this newsletter is a snapshot of projects and programs and does not encompass all of the wide-reaching work occurring in our City organization. For more information, please contact the City Manager’s Office at (650) 991-8127.

Daly City Joins BayCAN to Adapt to Climate Change

Daly City joined a new organization, the Bay Area Climate Adaptation Network (BayCAN), with approximately 25 (and growing!) Bay Area cities, counties, water districts and nonprofit organizations. During the first wave of climate change programming in local jurisdictions, many cities hired sustainability staff and published Climate Action Plans (CAP). CAPs have long been focused on greenhouse gas emission reductions and outlined a variety of measures and local goals to meet emission reduction targets, such as conducting energy efficiency upgrades or providing incentives for solar system installations. These types of planning efforts have been instrumental in meeting California’s larger emission reduction goals and have served as models for cities around the world.

Now, climate change programming is evolving, especially as local climate change impacts are already becoming apparent through changes in the fire season, flooding and erosion along shorelines and increased frequency of heat waves, to name just a few. The time has come for cities to expand their scope to better adapt populations and built environments to the effects of climate change. Adaptation planning represents the next wave in climate change programming and the Bay Area is once again at the forefront in this field.

Through BayCAN, members will partner at a regional level on knowledge sharing, annual adaptation consulting with BayCAN staff and adaptation projects. Stay tuned for more exciting updates from BayCAN as it ramps up. Stephen Stolte is serving on the Interim Steering Committee during the start up period for the entity.

To learn more, visit www.BayCANadapt.org.
Electric Vehicle Discounts through Peninsula Clean Energy

Peninsula Clean Energy (PCE), the electricity supplier for San Mateo County, is offering discounts on electric vehicles through partnerships with car dealerships, as well as a $1,000 rebate. Currently, Nissan of Burlingame, Peter Pan BMW and Stewart Chevrolet are participating, with 12 vehicles available with discounted prices, both for purchases and leases. These offers can be combined with the existing Federal Tax Credit, CA Clean Vehicle Rebate, CA Clean Fuel Rebate and the Clean Vehicle Assistance Program. Electric vehicles have never been more attractive.

For more information, visit https://www.peninsulacleanenergy.com/electric-vehicles/.

Police Department

The Police Department responds to an array of incidences and crime in Daly City. This section will highlight only some of the most notable, recent cases. Did you know that PD publishes the Crime Alert and Community Update Bulletin online each week? Past issues are available on the PD website and are regularly posted to NextDoor.

Gun Arrest with Convicted Felon

On November 16, Daly City Officers observed a subject flee in a vehicle for an unknown reason. As an officer attempted to catch up to the vehicle, it collided with a parked car, and the single occupant exited and started running. The officer followed the subject in his vehicle, updating his location for responding officers. The initial officer was able to chase down the subject and detain him a short distance away from the collision. During investigation, a loaded .45 caliber Glock firearm was located on the floorboard of the crashed vehicle. The suspect, a convicted felon, was booked for the firearm, hit-and-run collision and resisting arrest.
Lieutenant Matthew Fox – Graduation from LAPD Leadership Program

On November 29, Lieutenant Matthew Fox graduated from the prestigious Los Angeles Police Department Leadership Program. This program, which is modeled after the U.S. Army’s West Point Leadership Program, is a five-week intensive academic program focusing on leadership theory and application. Congratulations to Lieutenant Fox.

Suspicious Packages / Narcotics Result in Hazmat Callouts

On Wednesday, November 21, at approximately 1415 hours, a suspicious package was mailed to North County Mental Health, 375 89th Street, Daly City. The package was described as a USPS Flat Rate Priority envelope, which was ultimately determined to contain suspected Ketamine hydrochloride. This is the second such package in as many weeks that triggered a hazmat response from the County Hazmat Team. The first suspicious package case was reported on November 6, 2018, and the contents at that time were determined to be Xanax pills. These investigations cause a significant disruption to services at the facility as the location needs to be evacuated. This is a common method for narcotics distribution across the country. The sender will list fraudulent addresses with hopes that the receiving party is able to collect the package from the delivery address before the actual resident collects the package.
Swearing-In – Officers Janelle Edwards (#268) and Kody Lizana (#269)

On Monday, November 19, newly hired officers, Janelle Edwards and Kody Lizana, were sworn-in by Chief Hensley, beginning the start of their career with the Police Department. Janelle recently graduated the Contra Costa County Police Academy, while Kody brings several years of experience from the California Highway Patrol. Both are excited and eager to start their field training program!

Department of Water & Wastewater Resources

Collection System

The Westlake Pump Station at 295 Coronado Ave has for years been not only a potable water pumping facility, but also a satellite vehicle and material storage site for the Collection and Distribution divisions. The heavy equipment used in construction and repair, such as backhoes and dump trucks, are stored here along with pumps, compressors and pipe. There are multiple bins used for broken concrete, excavated soil, cutback for temporary road surface patching, base rock and clean soil used for backfilling. This is also where replacement water meter boxes and manhole frames and covers are stored.
**Distribution System**

Distribution System Maintenance Worker, Kyran Milton, uses a valve key to shut a water valve so crews may make repairs to a water main. The key fits onto a square hub on top of the valve and is then turned clockwise to close. Sometimes multiple valves have to be closed in order to get a complete shutdown to make repairs safely. The distribution infrastructure has approximately 4,156 valves, ranging in size from \(\frac{3}{4}\) inch to 16 inches. The bigger the valve, the more turns it takes to close.

**Environmental Compliance**

See the below before and after pictures of an organic waste container that is shared by multiple restaurants. The container was over-filled and the lid was not closed, thus allowing birds, vermin, rodents and raccoons easy access to the food waste. The property manager of the strip mall where this was located was directly notified of the violation and cleanup was immediate.

**Operations**

Kevin Coen, Operator in Training (O.I.T.), is pictured taking secondary blankets. This involves using a long measuring tube to determine the depth of clarity in the secondary clarifier. It’s one of several tools used for process control at the wastewater treatment plant.
**Plant and Equipment Maintenance**

The Plant and Equipment Maintenance (PEM) division recently performed repairs to one of the centrifuges at the wastewater treatment plant. The centrifuge is a cylindrical drum that rotates at high speeds to develop centrifugal force which then separate solids from liquids by the process of sedimentation. This dewatering process produces a drier material referred to as “cake” which varies in consistency from that of custard to moist soil. This allows for re-use as bio solids or for cheaper disposal. The equipment repairs we performed consisted of replacing and balancing the internal components of the centrifuge including the bowl and scroll, rotating assembly, and various bearings, seals, and tiles.

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**Department of Human Resources**

**Welcome New Hires**

Janelle Edwards, Police Department  
Kody Lizana, Police Department
Citywide Events

City staff helped to make City Hall look festive for the winter season.

The Interim City Manager and HR staff volunteered at the Doelger Senior Center Annual Volunteer Holiday Social on Thursday, November 29.
Councilmembers, Commissioners, Board Members, & Employees are exclusively invited to a

TUESDAY DECEMBER 4TH 3-4 PM

CITY HALL

HOLIDAY TREE LIGHTING & EMPLOYEE DESSERT BAKE OFF

- Each department is encouraged to provide at least 2 employee entries
- Recipes must be submitted to HR by Tuesday, November 27th
- Councilmembers will judge
- Winners will receive a $25 gift card
- More detailed information will be provided upon recipe submission
- RSVP to HR by Friday, November 30th
- Hot Cocoa & Coffee will also be served
**Employee Wellness Efforts**

The Daly City Safety & Wellness Committee supports its employees’ wellness efforts in partnership with Kaiser Permanente and this year’s HEAL Cities Workforce Health Grant by offering a Healthy Holiday Cooking Demo on November 27.

On November 28, employees participated in the monthly Chair Chi session and discussed the Wellness Wheel.
On a scale of 1 (poor) to 10 (optimum), mark your current health level in these seven essential areas:

- **Mental Health**: Are you open to new ideas? Do you seek out new experiences and learn new skills? What is the quality of the information and entertainment you allow into your mind?

- **Physical Health**: What is your physical condition? Are you drinking plenty of water, eating good nutrition, getting regular exercise and enjoying the proper weight for your height?

- **Financial Health**: Are you living within your income? Is your debt within manageable limits? Do you make charitable contributions and save for the future? Are you properly insured?

- **Spiritual Health**: How connected do you feel to the higher power in your life? Do you enjoy a sense of purpose and peace? Do you regularly study, meditate, pray or worship?

- **Career Health**: Do you like what you do for a living? Does your career reflect and advance your deepest values? Is your work meaningful and suited to your skills and interests?

- **Family Health**: Do you have a loving relationship with your family? Do you give your family the time and attention they need? Do you have a close connection with children, parents and relatives?

- **Social Health**: How well do you interact with people? Are you able to maintain long-term friendships? Are you comfortable in new social situations and in the company of others?

Your health affects everything you do and everyone you know. Use this confidential worksheet to record a "snapshot" of your estimated overall health, so we can track your progress.
HEALTHIER HOLIDAYS

20 TIPS TO HOLIDAY SUCCESS

• Eat before you go to an event.
• Remember eating opportunities are everywhere; there will always be another time to indulge.
• Wear “tighter” clothes—don’t loosen a belt.
• Stay away from store-bought whenever possible.
• Dilute beverage with diet or club soda. Drink water in between.
• Use smaller salad and dessert plates at buffet setting versus a large plate.
• Fill plate with lower calorie items, leaving less room for fattening fare.
• Remember that it really takes 20 minutes for the brain to know when the stomach is full. Stop when you are comfortable.
• Keep up with regular exercise.
• Bring a “safe” dish that you made to a holiday gathering or potluck.
• Take food home.
• “Cheat” with dessert: eat the filling not the crust.
• Use smaller portions: first tastes are always best! Use smaller stemware as well.
• Substitute lower fat ingredients in recipes or omit the extras (whipped cream, etc.)
• Still eat a minimum of 5 fruits and vegetables a day.
• Sample do not gorge.
• Do not skip meals.
• “DWC”: Don’t Waste Calories, unless you absolutely love it.
• Sauces and dressing on the side!
• The goal is weight maintenance not loss.

BONUS TIP - Forgive yourself. If you slip on your diet, just get back on it the next day. Don’t beat yourself up by continuing to eat poorly.

Massage Therapy
Employee Discount

30 minutes for $30
OR
1 hour for $50

Presented by the Daly City Safety & Wellness Committee

WHEN:
Mondays, Tuesdays, Wednesdays & Fridays
9:00am – 1:15pm

WHERE:
Doelger Senior Center,
Room 16

Call at least 3 business days in advance to schedule an appointment.
(650) 991-8012

24 hour cancellation notice is required or charges will apply.

Offered By:
Leslie Heredia
Massage Professional
North County Fire Authority (NCFA)

Fire Response

NCFA has distributed dozens of N95 respirator masks to the public due to poor air quality resulting from the Camp Fire smoke.

The department welcomes back two OES Engines and several overhead personnel from three weeks of deployment to the Butte county and LA/Ventura county wildfires.

Hands-Only CPR Class

In partnership with American Medical Response (AMR), NCFA conducted a Hands-Only CPR class at Westmoor High School where 280 students participated. Another Hands-Only CPR class will be held at Terra Nova High School on November 30.

#OpSaveALife and Smoke Detectors

On November 29, together with The Home Depot, Kidde Fire Safety and various Bay Area fire departments, NCFA hosted a press conference for ABC 7 News' #OpSaveALife. This event promoted the importance of working smoke alarms and home safety. NCFA will be given hundreds of smoke detectors in hopes that when our engine companies see a person or family in need of one, they can gift a detector to them.
CPR, AED & First Aid Class Open to the Public

We are hosting a CPR, AED, & First Aid class open to the public on December 10 at Station 81 in Brisbane. Participants must register by December 2!

Operation Santa Claus

The department continues to participate in Operation Santa Claus this year as all fire stations are accepting donations. Station 94 will act as the headquarters as packing begins December 16th and ends with delivery on the 17th.

Annual Fire Inspection Program

As the end of the year approaches, so does the conclusion of our Annual Fire Inspection Program. Engine Companies and Safety Inspectors are finalizing inspection reports for 3700+ businesses and multi-family dwellings.
Department of Economic & Community Development

**Code Enforcement Staff Lead Food Drive**

What do you get when 17 cub scouts (ages 5-10) give a Saturday morning to walk door-to-door placing flyers for their annual Boy Scouts of America Scouting For Food food drive event? You get a truck load and a half of food, or almost 1,200 pounds of groceries. That is what Code Enforcement Manager, Donn Lovell, does on his weekends with his scouts. This year he heard about the Daly City Partnership program and reached out to Pat Bohm, Executive Director, who was excited to partner. The Scouts set out walking their neighborhoods looking for donations at the curb and by 11am they had collected 1,180 pounds of groceries. On Saturday night, Donn drove the two SUV’s full of groceries to City Hall and stuffed the covered bed of the Code Enforcement truck until Monday morning when the Code Enforcement Officers delivered and unloaded all the food. Donn says, “It is a nice feeling knowing that we will have helped so many in our community this holiday season.” Donn and the Code Enforcement Team encourages all City departments to bring in food and toy donations to the Daly City Partnership at 350 90th Street and help keep the food pantry stocked this holiday season.

![before and after at the food pantry](image)

![L to R: Donn Lovell, Everett James, and Richard Jacobs](image)
Department of Library & Recreation Services

Library Updates:

Bouncing Babies Classes at the Library

As families sought indoor activities to take refuge from the smoky air, the Library served almost 70 students under 24 months of age with their ongoing Bouncing Babies reading readiness class. Bouncing Babies, offered weekly at both Serramonte and Westlake as one of several programs under the Storytime umbrella, has a curriculum focused on vocabulary building, introducing rhymes and songs to encourage phonological awareness (the skill of hearing how syllables fit together into words, which is essential for future reading and spelling success), and sharing concepts through puppets and imaginative play.

During each Bouncing Babies session, library educators encourage toddlers and their parents to participate with clapping and imaginative motions during the songs, which helps children associate concepts with words; the repetition and rhyming activities build vocabulary skills and boost letter and sound awareness. The Bouncing Babies classes also provide a powerful social connector for many families. Interacting together encourages bonding between adult caregivers and their children, while the community setting helps new parents meet others in their neighborhood.

Bouncing Babies is offered weekly at Daly City's two largest libraries:

- Tuesdays at 10:15am at the Serramonte Main Library
- Wednesdays at 10:15am at the Westlake Branch Library

Thanksgiving-Themed Family Storytime

Families with children ranging from infants to school-aged attended the Thanksgiving-themed storytime at the Serramonte branch Library on Tuesday, November 20, 2018. In addition to
listening to stories, children and families participated in singing songs and rhymes that included a special Thanksgiving twist. After storytime, everyone was able to create a special turkey craft to take home.

The children had fun creating their Thanksgiving craft; this messy type of play was also beneficial to their development. These activities facilitate the development of social skills such as sharing and working together, while simultaneously encouraging the use of motor skills like tearing paper and gluing feathers on to the paper plate. Additionally, it was a great way for the children to build language skills as they listened and/or spoke to parents and caregivers. All of these skills are crucial for literacy development. By regularly reading, writing, singing, talking, and playing with children under 5 years old, parents and caregivers are getting them ready for school.

E-Books

In the month of October 2018, Daly City residents checked out 2,367 e-books and e-audiobooks from OverDrive, our largest provider of e-books. Join the club and start using OverDrive today. Enjoy the latest releases as well as beloved favorites from OverDrive’s extensive catalog. Download the OverDrive app called Libby and access the library twenty-four hours a day, no matter where you are, with no late fees.

Libby is available for iPhones and iPads, Android, Windows, and Amazon Kindle. E-books are available for all age ranges in English, Chinese, and Spanish. Libby simplifies the process of
downloaded and enjoying e-books and e-audiobooks. You can search for your favorite author or title, browse by subject, or explore one of the many collections curated by our librarians.

Start today by visiting https://pls.overdrive.com/ or by searching “Libby” wherever you download your apps. If you need help along the way, visit https://help.overdrive.com/ or contact your local branch for assistance from one of our librarians.

New additions to the Library’s collections

**Becoming**
by Michelle Obama

Published on Nov 13, 2018, Mrs. Obama’s book is garnering a lot of attention, with 517 Peninsula Library System patrons (35 Daly City users) currently waiting for 60 copies of the book and the audio book in circulation. Daly City has purchased a copy for each Daly City Library branch, plus an audio version. E-book versions are also being ordered and will be available soon. 

“An intimate and uplifting memoir by the former First Lady chronicles the experiences that have shaped her remarkable life, from her childhood on the South Side of Chicago through her setbacks and achievements in the White House.”

**Five Feet Apart**
By Rachael Lippincott, With: Mikki Daughtry and Tobias Iaconis

New Young Adult book coming to Daly City’s Libraries! Place a hold on this exciting new book before the movie version comes out in March 2019!

Review from Booklist Reviews 2018 November #1:
“Stella Grant has control issues. She also has breathing issues because of cystic fibrosis, and she must remain six feet away from anyone who could give her an infection. She has spent years in and out of the hospital, and now, instead of joining her friends on their senior trip, she’s fighting a simple sore throat that could ruin her chances for a lung transplant. Nevertheless, she hosts YouTube videos about CF and works diligently on her medicine-treatment reminder app. When CF patient and rich kid Will Newman arrives as part of a clinical trial for a drug, Stella knows there will be trouble. He doesn’t care about the trial or his regimen, so she forces him to help test her app. Eventually, Stella decides moving one foot closer to Will is worth the risk, and both find their worlds expanding as a result. The characters’ backstories are complex and moving, and the unpredictability of the disease will break readers’ hearts. Teens will clamor to read this before the film version releases in March 2019. Grades 7-12.”

**True or False**

by World Book

Published in 2018, this set of 10 titles are designed for young children who are inquisitive about the world around them. Two sets have been received for the Daly City Library, with each branch receiving a selection of titles.

“Did you know that pirates rarely buried treasure? Or that Earth isn’t quite round? And that some mammals lay eggs? The True or False? series reveals these—and more!—surprising truths behind common misconceptions. The books prompt readers to learn the coolest facts about high-interest topics, from video games to the solar system and beyond. Its engaging, play-along format gets children excited to keep learning more, whether reading on their own or as a team!”

**New Team Members**

Sisters Camila and Sabrina recently joined the library team as Library Pages. The Terra Nova High School juniors will be shelving materials at the Serramonte Main Library and generally keeping things neat and orderly, so that library users can easily find what they need.

This is their first paying job, but they have experience volunteering at their school library. Their Girl Scout service projects and completion of the Pacifica Parks and Recreation Leaders in Training program have also helped prepare them for this important life milestone.

Welcome Sabrina & Camila!
**Parol Workshops**

The Library will be teaching adults and families how to make their own parols this December. This star-shaped lantern is an important traditional Filipino holiday decoration.

Staff and volunteers will be on hand to guide participants through the process of constructing the bamboo frame, covering it with colorful paper or cellophane, and decorating it with tassels and trim.

Two evening sessions will be held. We recommend participants attend both to have adequate time to complete their parols.

Materials will be provided to participants free of charge thanks to the generous donation of kits by the Pilipino Bayanihan Resource Center.

- **Monday, December 10, 2018 from 6:00 to 8:00pm**
  Serramonte Main Library
  40 Wembley Dr, Daly City

- **Tuesday, December 11, 2018 from 6:00 to 8:00pm**
  Westlake Library
  275 Southgate Ave, Daly City

**Recreation Highlights:**

**Teens Hot Cocoa Hangout**

The Daly City Teens and Westmoor High School's Future Business Leaders of America joined forces to host Teens Hot Cocoa Hangout - an opportunity for teens in our community to sing karaoke, create gingerbread houses, dance and enjoy each other's company on Saturday, December 1. The event was held at the Pacelli Event Center.

**Operation Santa Claus**

The Department of Library and Recreation Services is collecting new, unwrapped toys for Operation Santa Claus to give to needy families in the Daly City, Colma, and Broadmoor areas this holiday season. The delivery date is Monday, December 17.

**Bayshore AES Program Thanksgiving Meal**
On Friday, November 16 the Bayshore ASES program (a collaboration between the Department of Library and Recreation Services and the Delue Boys and Girls Club) provided a complete Thanksgiving meal to the participants in the Bayshore ASES program and their families. More than 60 people were in attendance and enjoyed a turkey dinner with all the fixings, which included: green beans and corn, sweet potatoes, mashed potatoes and gravy, dinner rolls and pumpkin pie. The celebration happened at the Bayshore Community Center/Delu Boys and Girls Club.

**Doelger Senior Center Volunteer Appreciation Luncheon**

The Doelger Senior Center Volunteer Appreciation Luncheon was held on Thursday, November 29 and was sponsored by the Doelger Senior Center Advisory and Planning Council. The luncheon is a day to celebrate the amazing volunteers that support the center in an ongoing capacity. The areas of support include the boutique, deli, congregate lunch program, library, lounge and the reception office. The volunteers are also the liaisons to the participants in many classes and programs, as instructors, class assistants and money counters. The total accumulated hours so far in 2018 is 25,936.

**Cooking with Downtown Ms. Brown**

“Cooking with Downtown Ms. Brown” is an 8-week cooking course held at each of the three Afterschool Youth Recreation Program sites. In this program, students learn food safety, how to read recipes and measure ingredients. It is hands-on and everything is made from scratch. Students from M H Tobias School are pictured preparing and eating macaroni and cheese casserole. The last day for this group of cooking students includes an iron chef cook off.
Department of Public Works

John Daly Boulevard Streetlight Replacement

In mid-November, the contractor began to replace the blue streetlights on the John Daly Boulevard Bridge. The old streetlights and poles were rusted and deteriorated beyond repair due to the constant exposure to fog and salty air. The new streetlights are light emitting diode (LED) fixtures in the same distinctive style as the original fixtures, but are more energy efficient. Both the new streetlights and poles are painted in the same blue as the original fixtures. The contractor has replaced 24 of the 28 streetlights and poles. The remaining four streetlights and poles will be replaced by the end of the week.

Sandbags Available

The City is supplying sandbags to Daly City residents. Residents may pick up 10 sandbags at the following locations:

- Daly City Water/Wastewater Treatment Plant, 153 Lake Merced Blvd: Open 24 hours, every day. Limit 10 sand bags.

- Public Works Corporation Yard, 798 Niantic Ave: Monday – Friday 7 a.m. 3:00 p.m. Limit 10 sand bags.
**Public Works Maintenance Division – Fleet**

**Smeal Tiller Truck**

On November 7, Daly City’s 2009 Smeal Tiller Truck broke a drive axle while en route to a call. The tiller was towed to the Public Works Corporation Yard. Upon inspection by Guillermo Arguello, Mechanic, he found the right axle’s spline portion broke off and was laying in the differential housing. Guillermo was able to retrieve the 3.4 lb. broken axle piece without completely disassembling the differential unit by using various rods and magnets (thinking outside of the box).

Staff replaced the axle, flushed the differential and was able to get the tiller back in service on November 16. This is an example of the dedication and determination of the Fleet Division to undertake abnormal repairs. By performing this in-house repair, the Fleet Division saved on repair and towing costs and most importantly vehicle down time.

**Public Works Maintenance Division – Streets**

**Series Circuit Street Light Outages**

Public Works staff responded to three neighborhood wide street light outages. Two were caused by failed PG&E kyle switches and one was caused a blown phot eye fuse. Below are the maps of the areas that were affected by the street light outage.

RO-405
Public Works Maintenance Division - Facilities

Gellert Clubhouse Repairs

Building Maintenance staff repaired the ceiling in the office at Gellert Clubhouse. Staff identified the cause of the problem which was a leaky roof. The roof was repaired by the City’s contractor. Building Maintenance staff completed the repairs to the office ceiling.

Imagination Station Childcare Center

Public Works Building Maintenance staff discovered a water leak in the wall while they were removing employee lockers. They quickly identified the cause of the leak and completed repairs.