



City Council Newsletter

From the Office of the City Manager

City Manager's Office

The City Council newsletter is an ongoing publication to better communicate updates on the work behind the scenes, across City Departments, to our City Council. The newsletter is organized by Department. Please note that this newsletter is a snapshot of projects and programs and does not encompass all of the wide-reaching work occurring in our City organization. For more information, please contact the City Manager's Office at (650) 991-8127.

CGI Communications to Update Video Tour on City Website

The Daly City homepage contains links to a series of video tours and promotional videos, produced by CGI Communications. You can find the links on our [homepage](#) at the bottom left side of the page. CGI recently contacted the City about renewing the videos through the cost-free Community Video Program endorsed by the National League of Cities and United States Conference of Mayors. We are currently reviewing the contract and discussing a timeline for 2019.



Renewing Contract with EcoHero for School Assemblies in 2019

The EcoHero program completed their original goal of 15 school assemblies in Daly City elementary and middle schools in 2018! The City is currently renewing their contract for 2019 to continue providing high quality environmental programming with a strong focus on recycling to youth in Daly City. Annual funding awards from the CalRecycle Beverage Container City/County Payment Program are used to pay for EcoHero.

Holiday Lunch



The City Manager's and City Attorney's Offices enjoyed lunch together to celebrate the holidays before the upcoming break.



Police Department

The Police Department responds to an array of incidences and crime in Daly City. This section will highlight only some of the most notable, recent cases. Did you know that PD publishes the *Crime Alert and Community Update Bulletin* online each week? Past issues are available on the PD website and are regularly posted to NextDoor.

Daly City Masonic Lodge – Reception of Service Award

On Thursday, December 6, Supervisor David Canepa, Chief Hensley, Captain Gamez, Captain Christensen and Principal Sara Rich (Woodrow Wilson Elementary) were all honored by the Daly City Masonic Lodge #212, with a community service award.



Assault on Officer with Firearm – Suspect Arrested

On Saturday, December 8, during the early morning hours, officers responded to a construction site on Brunswick on the report of possible trespassers. While attempting to make contact with unknown subjects atop a crane, the officers noticed a red laser beam sweeping across them. The officers identified the location of the red beam, which was from a window across the street from the construction site. Officers took cover in fear that someone was pointing a gun in their direction. They drew their handguns and made a tactical approach toward the residence while identifying themselves as police officers. The male occupant exited the residence holding a handgun to his side with the red beam still activated. The subject challenged the officers but ultimately dropped his firearm after repeated commands to do so. The subject was detained, and ultimately booked for being under the influence of a controlled substance while in possession of a firearm.



Pacific Islands Together – Christmas in the Park

On Saturday, December 15, Chief Hensley, Captain Gamez, and several officers attended the Pacific Islands Together Christmas in the Park event in the Bayshore. The Daly City Police Athletic League (PAL) also contributed \$3,500 to help pay for many of the presents given to Daly City and Bayshore youth.



Operation Santa Claus – Daly City Police Department

On Sunday, December 16, and Monday, December 17, Chief Hensley and other Daly City Officers participated in the Operation Santa Claus program. We assisted in the packing event, as well as the delivery event on Monday night. In all, over 20 members of the Daly City Police Department including all the command staff, the SWAT Team, Officers and professional staff helped to deliver toys to youth throughout Daly City!



Officer Chris Collins – “Top Gun” Award for 2018

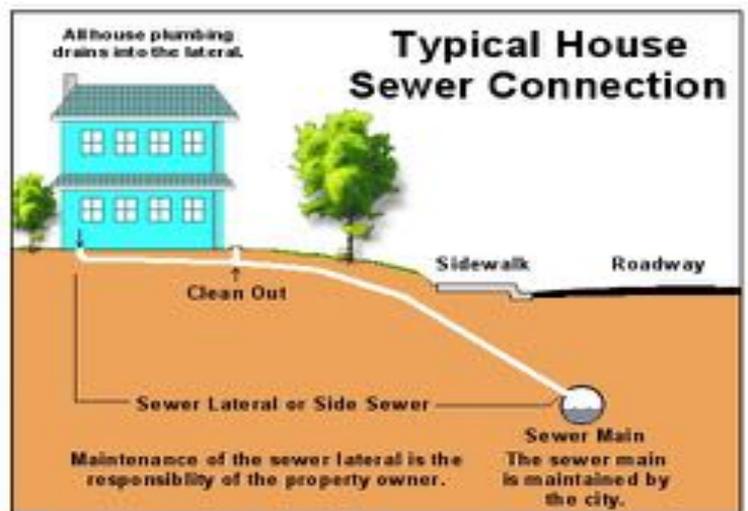
On Monday, December 17, SWAT Officer Chris Collins was presented with the 2018 “Top Gun” award. Every year officers compete within the agency to earn this award. The award acts as an incentive for officers to refine their firearms handling. Not only do they get the plaque and recognition, they get a designated parking spot and bragging rights amongst other competitors! The award is presented to the officer that maintains the highest shooting scores for the year and then outperforms in a head to head competition amongst the top five shooters.



Department of Water & Wastewater Resources

Collection System

Collection Division Maintenance Workers, Matangi Tonga and Rich Cortese, respond to a service request for a sewer lateral blockage. As a one-time courtesy, DWWR staff will try and unplug the backup to restore normal flow. A sanitary sewer lateral is a pipe designed solely to transport wastewater from your toilets, tubs, sinks and floor drains from inside your house to the larger, sanitary sewer main. In Daly City, the homeowner is responsible for the maintenance and repair of their sewer lateral from the house to the sewer main in the street.



Distribution System

Distribution System Maintenance Worker, Laine Fowler, notified residents of a possible water interruption due to upcoming work on the hydro-pneumatic pump station in the area. Distribution crews regularly notify residents of any emergency or scheduled shutdown using an informational door hanger, as seen here.



City of Daly City Department of Water and Wastewater Resources 153 Lake Merced Blvd. Daly City, CA 94015 (650) 991-8200 24 hour service	
NOTICE TO CUSTOMERS	
EMERGENCY SHUTDOWN	
On	<input type="text"/>
from	<input type="text"/> to <input type="text"/>
we will be turning off the water to your area in order to make an emergency repair to the water pipes. We apologize for any inconvenience this may cause you. We expect the water to be turned back on by <input type="text"/>	
SCHEDULED SHUTDOWN	
On	<input type="text"/>
from	<input type="text"/> to <input type="text"/>
we will be turning off the water to your area in order to make necessary improvements to the water pipes supplying your neighborhood.	
If you have to leave your house after the water has been turned off, please make sure that all your faucets and fixtures are off to prevent the danger of flooding when the water is turned on.	
After the water is turned on, you may notice some discoloration in your water. This is normal and not unhealthy. Please let your cold water run for several minutes until it runs clear.	

Environmental Compliance

Through the stormwater Municipal Regional Permit (MRP), Daly City requires each construction site—both residential or commercial—to implement site-specific Best Management Practices (BMPs) to prevent construction site discharges of pollutants into the storm drain. A stockpile of dirt is pictured after trench work. The stockpile is covered with a tarp and secured with heavy stones and wood, which is proper sediment control to prevent discharge by rain or wind.



Operations

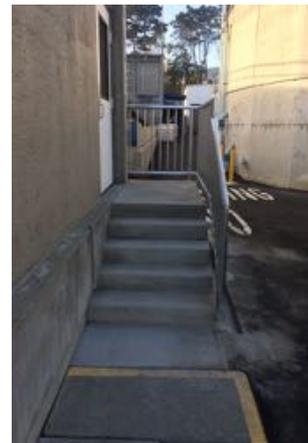


Combined Operator II, John Grumley, is checking the wastewater treatment plant's final effluent quality to ensure it meets our NPDES permit specifications. John is performing a number of required tasks as part of this procedure, including cross-checking and calibrating on-line monitoring analyzers and measuring chlorine residual for adequate disinfection power, as well as verifying the flow leaving the plant is completely neutralized before it makes its way to the Pacific Ocean. This process occurs hourly, 24 hours per day and 365 days per year.



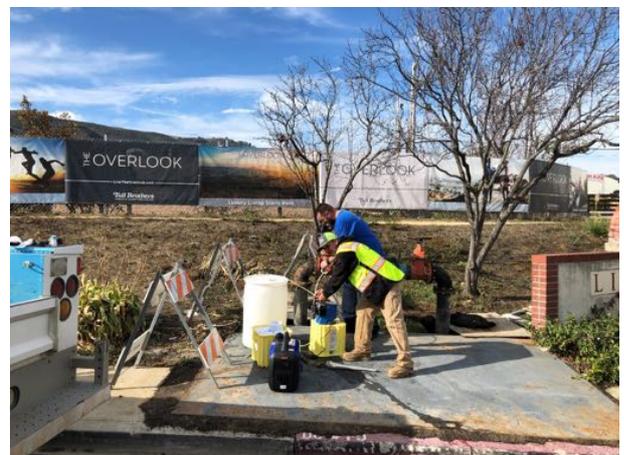
Plant and Equipment Maintenance

The Plant and Equipment Maintenance (PEM) Division constructed a new emergency stairway for the administration building at the wastewater treatment plant. The stairway was constructed with concrete of 2,300 psi strength, internally reinforced with grade 60 rebar, and includes a metal railing along the open side. This will provide occupants a second emergency exit from the administration building and one that places a person next to the front gate and our evacuation meeting area.



Project Development & Inspection

The Overlook Project, which is currently under construction by Toll Brothers, has installed a new 12 inch water main to serve the new development project. The water main was disinfected last week by contractors from Platinum Pipeline and Cypress Water. Inspection was performed by DWWR Operations Technician, Jeff Oblanca, and Acting Distribution Supervisor, Tony Valdez. Once disinfection is complete and the lab work is approved, the new main will be put into service for the new residents of the 71 homes to be constructed on the old Robertson School site in Bayshore.



Department of Human Resources

Welcome New Hires



Rebecca Ayson, Office Assistant II,
City Clerk



Brian Koga, Meter Reader, Finance



Juan Carvajal, Plant Maintenance
Mechanic I, DWWR



Kevin Fehr, City Engineer, Public Works



Citywide Events

Councilmembers, Commissioners, Boardmembers and Employees participated in the City's Holiday Tree Lighting and Employee Dessert Bake Off on December 4.



Congratulations to the winners of our dessert bake off: Captain Cameron Christensen (Healthiest), Officer Dan Hazelton (Best Presentation), Shirley Chan (Most Original) and Abby Dometita (Most Delectable).

Thank you to our judges Councilmember Glenn Sylvester, Councilmember Pam DiGiovanni, Tom Piccolotti, Rose Zimmerman and Tatum Mothershead.



Employee Wellness Efforts



We are in Week 5 of our 8-week Wellness Maintain Don't Gain Challenge. Manage your weight by joining the program and tracking your progress every week.

You may enjoy hosting holiday gatherings or entertaining out-of-town guests. But sometimes, stress can crash your party and ruin your weight management plan. That's when you need to take time out to give yourself some breathing room. With a little planning and awareness, you can stay on track.

TIPS

Here are some simple ways to help you get back your balance – and handle whatever the holidays throw at you.

- Unplug. Take a break from checking your phone and email. Instead, enjoy a long bath. Or, go for a nature walk (exercise is a great stress reliever!). Just be present and happy in the moment.
- Bust a move. Turn on your favorite jams and show off your best moves! Music has been shown to lower depression, anxiety, and even pain. Dancing releases endorphins (happy hormones) into your body.
- Laugh it off. Laughing relaxes your body and clears your mind. Feeling anxious? Watch a comedy or spend time with a funny friend. A good belly laugh will wash your tension away.

[CLICK HERE FOR MORE HEALTHY TIPS](#)

WEEK 5 CHALLENGE

Find a new way to relieve your stress.

WEEK 5 RAFFLE

Completed this week's challenge? Let us know by emailing DCSafetyandWellness@dalycity.org and you will be entered into the weekly raffle for a \$10.00 MasterCard Gift Card.

North County Fire Authority (NCFA)

Public Training in CPR

In partnership with American Medical Response (AMR), NCFA conducted a Hands-Only CPR class at Terra Nova High School where 100 students participated.

The department conducted a successful CPR, AED & First Aid class on December 12 at our Brisbane Station.



Operation Santa Claus

Village Nursery School visited Station 94 on December 14 and dropped off donations for Operation Santa Claus!



Packing donations for Operation Santa Claus was a success! On December 16, Station 94 was very busy with dozens of volunteers.



City Events

On December 4, two of our Support Staff employees entered the 2018 Employee Dessert Bake-Off and one of them won for Most Delectable!

NCFA was in attendance at the Annual Frosty Fest on December 15 at the Pacelli Gymnasium.



Department of Economic & Community Development

Housing Endowment and Regional Trust (HEART)

As a member of the Housing Endowment And Regional Trust (HEART), households who live and work in Daly City may be eligible for HEART’s down payment assistance loans for first-time homebuyers. In 2018, three loans have closed in Daly City; the average loan amount was \$97,417, and the average purchase price was \$716,667. All three loans were for condominium purchases, and each were complemented by a \$5,000 grant for closing costs. The three loans closed in Daly City comprise 43% of the total HEART homebuyer loans (seven) closed so far in 2018.



Department of Library & Recreation Services

Parol Workshops at the Library

Daly City proudly showcased its Filipino community heritage this week with parol lantern workshops at the Serramonte Main and Westlake Branch libraries. The Library partnered with the Pilipino Bayanihan Resource Center to teach community members how to design the colorful star lanterns which fill city streets in the Philippines each Christmas season.

Each bright parol begins with a set of long, flat bamboo sticks (generously donated by Daly City's PBRC). The sticks are first banded together into a pair of star shapes, then held together at the corners while the centers are braced apart with smaller wooden pegs.

Once the frame is secured with glue, makers select translucent craft paper or cellophane to wrap over the bamboo. Creativity shines here, with choices ranging from simple two-color designs to elaborate patterns across the body of the star.





Finally, lacy paper skirts are trimmed into shape and added to the points of the star to provide the parol with its hanging tassels.

The traditional Filipino craft requires dexterity and patience, so parents and siblings often come together to assist younger children. Library staff help each group realize their vision by providing coaching on

technique, color selection, and design choices for each step.

By the end of the night, all students are offered the tools they need to add any finishing touches at home before hanging it out for the holiday season, enriching the Daly City community with the many colors of our heritage.



Santa Storytime

Santa started his rounds early at the Daly City Libraries by stopping by the John Daly branch for family storytime on Wednesday, December 12, and at the Bayshore branch on Thursday, December 13. Children and families listened to a holiday story and sang Jingle Bells before they were surprised by a visit from Santa himself! He listened intently as children lined up to share their wish lists with him and he put smiles on everyone’s faces while parents and caregivers took photos of him with their children.

Santa will have two more visits at the Daly City Libraries:

- Tuesday, December 18th at 10:15 am at the Serramonte Main Library
- Thursday, December 20th at 10:15 am at the Westlake Library





New additions to the Library's collections

[Crazy Rich Asians](#)

Movie - DVD or Bluray versions

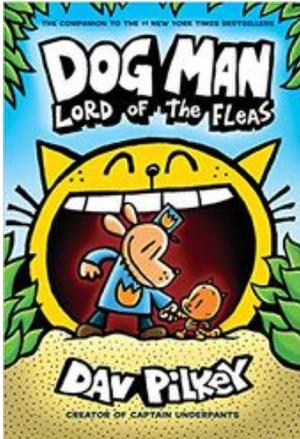
Released as Bluray combo set Nov 20, 2018.



Based on the book Crazy Rich Asians by Kevin Kwan. This title has attracted a lot of attention, with 683 Peninsula Library System patrons (60 Daly City users) currently waiting for the DVD or Bluray. Daly City has purchased a copy for each Daly City Library branch, separating the combo set into individual DVD and Bluray items for use by patrons. Copies of the book, audio book, e-book and e-audio are also available, though each also has a lengthy hold list.

“Follows native New Yorker Rachel Chu as she accompanies her longtime boyfriend, Nick Young, to his best friend’s wedding in Singapore. Excited about visiting Asia for the first time but nervous about meeting Nick’s family, Rachel is unprepared to learn that Nick has neglected to mention a few key details about his life. It turns out that he is not only the scion of one of the country’s wealthiest families but also one of its most sought-after bachelors. Being on Nick’s arm puts a target on Rachel’s back, with jealous socialites and, worse, Nick’s own disapproving mother taking aim. And it soon becomes clear that while money can’t buy love, it can definitely complicate things.”





[Dog Man: Lord of the Fleas](#)

by Dav Pilkey

The fifth of a new graphic novel series by the creator of Captain Underpants, this series is attracting many young readers. Book 5 was published in August 2018 and has 97 patrons waiting to read the 77 system copies. Book 6 will come out Dec 24 and has 236 patrons currently waiting for it.

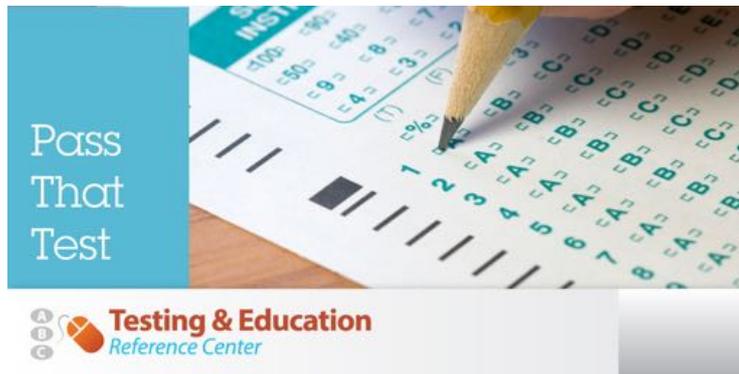
“When a new bunch of baddies bust up the town, Dog Man is called into action -- and this time he isn't alone. With a cute kitten and a remarkable robot by his side, our heroes must save the day by joining forces with an unlikely ally: Petey, the World's Most Evil Cat. But can the villainous Petey avoid vengeance and venture into virtue?”

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Supporting Higher Learning at the Library

The Daly City Public Library is one of two libraries in San Mateo County, San Bruno Public Library being the other, that proctors examinations for college students enrolled in distance education courses. Proctoring services are provided by our professional librarians and it involves verifying the student’s identity, monitoring the administration of the exam, and returning the exam to the school. This is an essential service for Daly City residents enrolled in college because it allows them the opportunity to balance the demands of their lives while pursuing a degree online. The Library is pleased to meet this need and the seasonal demand is strong with multiple examinations proctored per day.

Along with proctoring services, we offer a number of specialized resources to students with the Testing & Education Reference Center (TERC) being one of the most prominent, extensive, and practical. TERC supports students and job-seekers with practice exams and the latest editions of e-books available to access online at any time with a library card. Materials do not have to be checked out, which is a huge advantage since the needed information is readily available. TERC allows its users to create an account, a feature that allows them to save progress on the e-books they are reading and to improve their performance on practice examinations. TERC supports a wide range of learners from high school (including AP, SAT, and equivalency exams), college (including ACT, PSAT, etc.), job-seekers (including medical, civil service, real estate, etc.), and graduate school (including GMAT, GRE, etc.). It also supports the U.S. Citizenship examination, a popular topic requested by our residents and a frequent subject for reference interviews conducted by our librarians.



New Early Literacy Computer Workstations for Kids at the Libraries

The Daly City Libraries offer bilingual Early Literacy computers for children at all four branches. The programs are engaging and interactive with touch screen monitors. The computers are geared for children ages 2-8 and expose them to technology that is safe, age-appropriate and educational. There are over 70 pre-selected educational software programs available which include all subject areas—math, reading, science and nature, art and music, writing, computer skills, social



studies and geography. It is important in a technology-driven world to provide children with blended learning opportunities and these computers do just that. Children who utilize these stations are likely to boost their literacy skills and improve school readiness.



Recently, the Daly City Libraries received a grant from the Daly City Public Library Associates (DCPLA) that will allow for 3 new Early Literacy computers to be purchased. The new computers will be replacements for those that have reached or are approaching expiration. This is exciting news as children and families regularly use and enjoy these computers together. It is a great opportunity for parents and caregivers to talk with their children while encouraging exploration. If you haven't tried them with your children, stop by one of the Daly City Libraries.

Announcing Autorenewal

Still haven't found out who the murderer is in your favorite new suspense thriller? Had to postpone movie night and need to return that DVD later? We understand how busy life can get and know renewing library items is the last thing on your mind. To ease the stress, Peninsula Library System libraries, including Daly City Public Library, have launched Automatic Renewals so we all have one less thing to worry about.

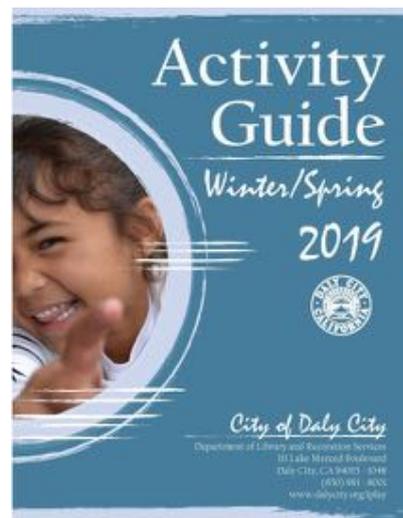
Going forward, all eligible items will automatically renew one day before the due date. Patrons who have an email address associated with their account will receive a notification that lists which items were successfully renewed and which items were not, if applicable. Items that are on hold for other patrons, that have reached their renewal limit, non-traditional items and devices, and items that have already expired cannot be renewed. Patrons wishing to opt out of this new feature should contact their library.

Feedback from a Daly City Library patron: *I like it because I am very busy and forgetful. It will be a great help. Thanks for your services.*



2019 Winter / Spring Activity Guide Released

Early last week the *Library and Recreation Winter and Spring 2019 Activity Guide* was released online. With just a simple click our residents can look over our Activity Guide which features our variety of classes, programs, and special events. If residents desire a hard copy, they may grab a hard copy at any of our libraries, recreational facilities, and city facilities while supplies last. Our department will also be distributing the Activity Guides at a variety of community events we attend in the beginning of 2019. The community was informed of the release of the new Activity Guide through public notices on our Instagram and Facebook.



Volunteers, Future Business Leaders Host Hangout



On Saturday, December 1, the Daly City Volunteers and Westmoor High School's Future Business Leaders of America (FBLA) took over the Pacelli Gym. They enjoyed the hot cocoa bar, snacked on holiday goodies, karaoke'd, created gingerbread houses, and danced. Westmoor High School's FBLA students are regulars in our department, and have helped out at the senior center several times during 2018.

Alta Loma Middle School Band Entertains at Doelger Senior Center

For a second year in a row, the Alta Loma Middle School Band performed at the Congregate Lunch Program at the Doelger Senior Center. Everyone was in a festive mood and enjoyed the smooth songs of the season. Alta Loma had over 45 band members participate, overflowing into the tables on the edge of the café. The seniors who attended the concert left in good holiday spirit.



Enrichment and Coaching Corp Training

The After School Youth Recreation Program, After School Education and Safety program and the War Memorial staff partook in a 3 ½ hour training focusing on Mindfulness, Creative Expression and First Aid. They also participated in a Coaching Corp training that focused on the development of youth through coaching; whether through sports or an afterschool setting. Volunteer coaches from the Youth Basketball league were invited to participate in this training to enhance their skills. Over thirty-seven part-time employees attended the training from 9:00 a.m. to 12:30 p.m.

Supporters Holiday Gala

On Saturday, December 8, the Supporters of the Doelger Senior Center, Inc., hosted its 3rd Annual Holiday Gala to provide more social gatherings and enhance the “benefits” of being a member. Those members that brought in an unwrapped new toy for the Operation Santa Claus program were entered into a raffle and had the chance to win many wonderful prizes. Heavy appetizers and libations were served.

Delue Holiday Party

On Friday, December 14, thanks to the generosity of the Delue’s, the Bayshore youth had their annual Holiday Party at the Bayshore Community Center/Delue Boys and Girls Club to celebrate the holidays. Starting at 10:00 am., every class from Bayshore had the opportunity to visit the community center to enjoy games, arts and crafts, take a picture with Santa and Mrs. Claus, and pick a toy of their choice. Both staff from the club and the City work side by side to make this event a huge success, along with Robert DeLue and his family and friends.

Frosty Fest Captures the Spirit of the Season

Saturday, December 15 from 4:00 – 6:00 p.m., the community gathered for the annual Frosty Fest at the Pacelli Event Center. The gymnasium was transformed into a winter wonderland of games and performances while the Merced Room was headquarters for a crafts, concessions, and prize redemption center. Entry to the event was free but many participants donated toys for Operation Santa Claus or canned goods. This year’s Frosty Fest was by far the largest event of its kind, with attendance doubling last year’s. Six lucky kids went home with new bicycles.



Department of Public Works

Alta Loma Tot Lot

The Alta Loma Tot Lot is almost ready to be opened to the public! The contractor has completed all of the construction scope of work and are now awaiting the completion of the safety audit report before removing the construction fencing. The Public Works Department anticipates the safety audit report to be finished this week, and to open the City's newest renovated Tot Lot before our holiday closure. The renovated tot lot is kid-tested and engineering approved.



John Daly Bridge Lights

All 28 street lights along the John Daly Boulevard bridge overpass have been replaced. The new aluminum street light poles will be more corrosion resistant in Daly City's coastal environment, and the new LED lights will perform better than the metal halide lights that they are replacing. The removal and installation work required two overnight partial lane closures of the freeway below, as required by Caltrans.



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