The Daly City Discussion

Frequently Asked Questions
on the future of Daly City and the path to recovery

Q: Is the City open if I need something? What help is available?
A: While the City is observing Shelter in Place protocols, we are continuing to provide City services and we are here as a resource to help keep you and your family safe. Our City webpage, www.dalycity.org continues to be updated with the latest information on COVID-19 protocols, safety measures and resources for residents and local businesses. An assistance hotline is also available for vulnerable residents or those that do not have computer access by calling and leaving a message at (650) 991-5739.

Q: Are our public safety departments prepared for what’s ahead?
A: The City must continue to be proactive in ensuring that we are prepared for any future medical or catastrophic emergency. This includes preparing our local Police Department, Paramedic and Fire services, restoring our level of police officers, maintaining firefighters and paramedics, updating emergency communication systems and maintaining rapid 911 emergency response times.

Q: What have Daly City residents identified as local priorities?
A: Residents recently identified the following community service priorities:

- Preparing for any type of medical or catastrophic emergency
- Keeping street infrastructure properly maintained for the safety of First Responders and drivers alike
- Maintaining local paramedic staffing/capacity
- Restoring and improving local fire protection and emergency medical response
- Maintaining long-term financial stability for the City, its residents and local businesses
- Maintaining local police protection
- Maintaining services that support youth and local students in any type of circumstance in the future

Q: How can I join the Discussion?
A: In light of this current situation it is more important than ever that we hear from our residents. Please Join the Discussion by visiting our website at: bit.ly/futuredalycity.