

City Council Newsletter

From the Office of the City Manager

City Manager's Office

The City Council newsletter is an ongoing publication to better communicate updates on the work behind the scenes, across City Departments, to our City Council. The newsletter is organized by Department. Please note that this newsletter is a snapshot of projects and programs and does not encompass all of the wide-reaching work occurring in our City organization. For more information, please contact the City Manager's Office at (650) 991-8127.

Nest Thermostat Giveaway with HomeIntel

To increase utilization of the free HomeIntel energy saving platform, the City and HomeIntel have teamed up to offer a Nest Thermostat drawing for residents that complete their home energy profile by September 30th. Residents can sign up at dalycity.hea.com. Targeted letters will be mailed to 500 of the highest energy users in the City and utility bill inserts will be mailed later this year. Home Energy Analytics (the parent company) is providing extra marketing support to Daly City to try to overcome known outreach barriers.

Save on Bills, Win a Nest Thermostat!

The City of Daly City and HEA are offering a drawing for a brand new Nest Thermostat to all Daly City residents. The city encourages you to try this free program that lower energy bills with no upfront costs. Take a look at dalycity.hea.com.



Household Hazardous Waste Collection Event for Residents

Through San Mateo County's Environmental Health Program, the City offers quarterly household hazardous waste collection events. Each event can accommodate up to 200 appointments and Daly City routinely approaches the maximum. The next event is Saturday, September 8. Residents must schedule an appointment at smchealth.org/hww or by calling (650) 363-4718, selection option 3. Limit 10 gallons or 50 pounds per appointment. Residents that are unable to attend can still dispose of HHW for free at San Mateo County's permanent HHW facility Thursdays through Saturdays, by appointment.





HHW includes garden chemicals, leftover paint, propane tanks, cleaning products and much more. It is important to keep HHW out of the landfill where it can contaminate groundwater.

Love Not Hate: Celebrating Diversity Together – Event Recap

On Saturday, August 25th, eight groups of multi-generational performers shared their cultures through song, dance and poetry. The event featured emcee, Freska, from 96.5 KOIT. Performances included Mexican folk dances by the Daly City Ballet Folklorico, a reading by Sonia Reyes of the poem *Balibkayan* by Philip Morales, a Filipino martial arts demonstration, Polynesian dances by Keolalaulani Hālau 'Ōlapa O Laka, dances by KIDZGROOVE, a talk by Lieutenant Ron Mussman on diversity in the Police Department, songs by musician Isaac Stevenson, and Salvadoran and modern dances by students from the Organization of Latin American Students (OLE) at Mission High School. Photos are available on the City's Facebook and Instagram accounts.



Police Department

The Police Department responds to an array of incidences and crime in Daly City. This section will highlight only some of the most notable, recent cases. Did you know that PD publishes the *Crime Alert and Community Update Bulletin* online each week? Past issues are available on the PD website and are regularly posted to NextDoor.

Qatar Ministry of Defense

On Tuesday, August 14th, a delegation from the Qatar Ministry of Defense, Morale Guidance Directorate, came to the Police Department for a tour, as well as a question and answer session. They are looking for new ways to communicate with and inform their community members. The delegation later met with the Northern California Regional Intelligence Center for a presentation on Cyber Security.



Ribbon Cutting – Woodrow Wilson Field

On Friday, August 24, 2018, Chief Hensley and his staff attended a ribbon cutting for the Woodrow Wilson Elementary Soccer Field. The soccer field was made possible with the support of community-based organizations which included Supervisor Canepa and the Daly City Police Athletic League. The kids from Woodrow Wilson now have a soft turf to play on and are starting their own soccer teams. This is a great example of community members working together to help our kids.



Promotional and New Hire Ceremony

On Tuesday, August 28th, the following promotional and new hire positions were recognized in the Council Chambers.

Promotions: Captain Cameron Christensen, Lieutenant Edward Green, Sergeant Joshua Moala.
New Hires: Officers Matthew Martin, Tarik Hightower, Damarriay Moody, Lauren Herrera, Gerry Graner, Tyler Greene, Daniel Covarrubias, and Ian Madison.



Arrest – Bank Robbery

On Wednesday, August 29th, at approximately 1:30 p.m., Daly City Police Officers were dispatched to the Bank of America on Mission Street on the report of a bank robbery. The suspect entered the bank and passed a note stating he had an explosive device and it would be used if he was not given money. After not receiving any money, the suspect fled the bank and attempted to forcibly carjack a nearby motorist. After that attempt was unsuccessful, the suspect fled the area on foot and was located by officers a short time later several blocks away. The suspect, a 43-year old Rio Vista resident, was booked into the San Mateo County jail for various charges including bank robbery. Great work by our officers to catch a dangerous criminal.



Department of Water & Wastewater Resources

Plant and Equipment Maintenance

From August 27th to August 31st the Maintenance Division at DWWR performed the annual optimization and maintenance of the treatment plant's Pressure Swing Adsorption (PSA) Skid equipment. The PSA Skid is a vital component of the biological reactor system that purifies the air introduced to the reactors. This creates the correct aerobic environment for the microorganisms in the reactors to consume incoming wastewater and reproduce. The PSA Skid equipment consists of highly tuned instruments and mechanisms and must be optimized at least once a year to assure efficient operations.



Collection System

Collection System crew members are currently receiving training on the new GIS mapping system that is being installed on our television inspection truck. John Sanchez, Daly City Geographic Information System Analyst, is shown giving instruction. This training includes a representative from Cues Inc. which is the company from where we purchased the television equipment. This was a three day training that included software application instruction and hands on field work with the Collection System infrastructure.



Collection System personnel are certified in the Pipeline Assessment Certification Program (PACP), which is a rating system by the National Association of Sewer Service Companies (NASSCO). It is North America's standard for pipeline defects and assessment, providing standardization and consistency to the methods in which pipeline conditions are identified, evaluated, and managed.



Environmental Compliance

On August 27, Environmental Compliance staff responded to a complaint regarding the illegal discharge of water from a van into a storm drain. The storm drains in this part of the city (200 block of Skyline Drive) drain directly into the Pacific Ocean. Staff encountered this mobile business dumping its small, grey water tank consisting of soap and dog hair into the gutter



which flows into the storm drain system. We call these illicit discharges (only rain in the storm drain).

Last fiscal year, staff responded to and mitigated 46 illicit discharges. In this case, the responsible party was given a warning notice, advised and educated on the proper methods for disposing of pet grooming washwater with the responsible party cleaning the gutter of the remaining water and dog hair with their own wet vacuum. The information gathered is entered into a spreadsheet and reported annually to the Regional Water Quality Control Board as part of the city's stormwater annual report.

Operations

The Operations division has completed its training on our new Liquid Oxygen (LOX) Vaporizer System. DWW's wastewater treatment system is accomplished through a biological process in which pure oxygen is generated and fed to the plant reactor. DWW has its own oxygen plant with a backup system consisting of pure oxygen in liquid form. The treatment system requires the liquid oxygen to be converted to gas. To accomplish this, the liquid must be converted by traveling via a vaporizer or heat coil. Our former system consisted of a coil submerged in a heated water bath. This system was over 40 years old and had become increasingly unreliable. Our new vaporizer system consists of two units, giving us the ability to keep one or the other in service to perform needed maintenance.



Distribution System

Last month, the Distribution division responded to 31 service calls from Daly City residents. Service calls can vary for things such as a request for a water shutdown or concerns regarding water quality. The division also made repairs to 9 water main leaks and 6 service connection leaks. All repairs were made with minimal impact to water delivery and resident inconvenience. Also, 33 water meters were replaced or upgraded due to age and functionality.



Department of Human Resources

Welcome to New Hire

Please join us in welcoming the following staff member to Daly City.



Fernando Barron, Street Maintenance Worker I, Streets Division, Public Works



Wellness Offerings



Feeling a bit off balanced? Stressed? Need a time-out?

Consider Chair Chi® Seated Fitness

Daly City Employee Wellness Program is pleased to offer this new activity, led by a certified Chair Chi® instructor.

What is it?

- A gentle seated exercise program based in Tai Chi Chuan, but also includes cardio and strength training exercises. Experienced in comfort & safety of a chair.
- Benefits include: balance, flexibility, range of motion, strength, energy, pain relief, tranquility, stress reduction, and peace of mind.
- Mix of invigorating, yet relaxing music used.
- Minimal sweating, yet all the physical benefits. Return to work refreshed & more focused!



Chair Chi®
IMPROVES:
 Immune system & energy
 Cognitive awareness
 Muscle mass & bone density

INCREASES:
 Flexibility
 Strength & power
 Alertness & agility

HELPS:
 Burn fat & calories
 Lower cholesterol & blood pressure
 Pain, anxiety & stress

Interested?
 Contact Leilani Ramos
lramos@dalycity.org
 650-991-8028 ext. 8728
 Chair Chi® demo at the
 Employee Wellness Month
 Event on 9/5/18
 Stop by to try it!

2018 EMPLOYEE WELLNESS MONTH

Please join us on Wednesday, September 5th from 12:00pm to 2:00pm in the City Hall Rotunda as the Human Resources Department hosts its 12th Annual Employee Wellness Month.

Each employee in attendance will receive a raffle ticket upon sign-in. After visiting listed vendors/organizations, tickets will be marked and entered into the drawing. At the conclusion of the event, one raffle ticket will be drawn for each raffle prize.



CALENDAR OF EVENTS

- Health Plan Vendors including Blue Shield, Health Net and Kaiser
- Cigna Dental, Life & Disability
- Superior Vision
- CalPERS Deferred Comp
- CalPERS Retirement Information and Medicare Information provided by a CalPERS San Jose Regional Office Representative
- Blood Pressure Screenings by NCFCA
- Costco
- Crunch Fitness
- LegalShield
- Managed Health Network (MHN)
- Peninsula Traffic Congestion Relief Alliance (PCRA)
- Provident Credit Union
- San Mateo Credit Union (SMCU)



Compliments of Cigna, Costco, Crunch, Legal Shield, MHN, PCRA, San Mateo Credit Union, Superior Vision, DC Safety & Wellness Committee, and HR.



City of Daly City



EACH BLOOD DONATION HAS THE POWER TO SAVE UP TO 3 LIVES.

Daly City

BLOOD DRIVE

Friday, September 7, 2018

10:00 AM - 2:00 PM

LOCATION: Donor Coach in Parking Lot at

333 90th St & Edgeworth Ave

333 90th Street, Daly City, CA 94015

Please schedule your life-saving appointment online at www.bloodheroes.com

Click on "Donate Blood" & enter Sponsor Code: cityemployeesdc

Or call Leilani Ramos at 650.991.8028 ext. 8728 or email lramos@dalycity.org



Please bring photo ID and donor card. Free cholesterol testing with every donation!



The flu is serious. Don't pass it on.

Protect yourself and everyone around you. Get your flu shot!

Kaiser Permanente will be on-site giving flu shots to members and nonmembers at no cost to you.

The flu is more serious than you might think, and everyone is at risk. One of the best ways to prevent getting the flu and avoid spreading it to others is to get vaccinated.

Date: Tuesday, October 9, 2018

Time: 10:00AM to 1:00PM

Location: City Hall Training Room
 333 90th Street, 1st Floor

On-site flu shots available free of charge* to the first 65 City employees who sign up. RSVP to Human Resources at hr@dalycity.org or 650-991-8028.

*You do not need to be a current Kaiser member to participate.

Kaiser Permanente health plans around the country: Kaiser Foundation Health Plan, Inc., in Northern and Southern California and Hawaii • Kaiser Foundation Health Plan of Colorado • Kaiser Foundation Health Plan of Georgia, Inc., Nine Piedmont Center, 3495 Piedmont Road NE, Atlanta, GA 30305, 404-364-7000 • Kaiser Foundation Health Plan of the Mid-Atlantic States, Inc., in Maryland, Virginia, and Washington, D.C., 2101 E. Jefferson St., Rockville, MD 20852 • Kaiser Foundation Health Plan of the Northwest, 500 NE Multnomah St., Suite 100, Portland, OR 97232

kp.org/flu

Please recycle. 628879 July 2015



Love Not Hate Event Recap

The HR Department showed their support for the Love Not Hate event on Saturday, August 25th by offering a craft area for children. See photos below!



Department of Economic & Community Development

Employee Promotion

We are pleased to announce the promotion of Heather Spooner to Management Analyst in the Economic and Community Development Department. She joined our team in 2006 as an intern. For the past 12 years she has advanced through full-time and progressively more responsible positions within the Building Department including Office Assistant I/II and Community Development Assistant.

In addition to completing various International Code Council (ICC) and California Building Officials (CALBO) trainings, Heather is expected to obtain her Master's in Business Management from Notre Dame de Namur University this October. Some new duties include solar installation and earthquake brace and bolt plan reviews, and updating internal processes to boost department efficiency.



Heather Spooner, Management Analyst

Farewell

Corey Alvin, Associate Planner, will be leaving the City of Daly City on September 7. Corey has been with the City since August 2016 and has worked on a variety of complex projects such as the Serramonte Views condominium and hotel project and the proposed apartments at Westlake Shopping Center. In addition to those projects, Corey represented the ECD Department in the Parks Master Plan staff committee and the Stormwater Working Group. Corey will be taking a job with the City of Oakland.

The Planning Division will begin recruitment for an Associate Planner immediately.

New Businesses

The past couple of weeks have seen some exciting new store openings in Daly City! On August 16, Basset opened their doors to customers seeking higher quality, customizable furniture. The owner, Sam Goldstein, is planning to have a grand opening party sometime in October, so be on the lookout for an invitation. Basset took over the former Party City at the Gellert Marketplace. Their tenant improvements are valued at over \$1 million and included the construction of a mezzanine. This is Basset's fifth store in the Bay Area.

Retail favorite, Sephora, had their grand opening on August 31. They are occupying a 4,600 square foot, new tenant space in the southeast quadrant at Serramonte Shopping Center. The tenant improvement value was \$700,000.





Basset Furniture and Sephora are new arrivals at Gellert Marketplace and Serramonte Center

Department of Public Works

The Daly City Fleet Division

The City of Daly City's Fleet Division is pleased to announce the recognition of the Automotive Service Excellence's Blue Shield Certified Facility for the third year in a row. ASE certification is not a requirement for Fleet personal, it's strictly voluntary. All of Daly City's Fleet Division personal are ASE certified and (3) are ASE Master Certified Technicians. ASE Master Certified Technicians are certified in the following areas:



- A1- Engine Repair
- A2- Automatic Transmission/Transaxle
- A3- Manual drivetrain & Axles
- A4- Steering & Suspension
- A5- Brakes
- A6- Electrical Systems
- A7- Heating & Air Conditioning
- A8- Engine Performance



The Fleet Division takes pride in being the only local government agency that is ASE Blue Shield Certified. This is a testament to the continuous effort by Fleet personal to be the best shop private or public.



From Left to Right – Jose Garcia, Guillermo Arguello, Jojo Suarez, Caden Young, and Peter Woolery

Sink Hole Repair

On Wednesday 29, 2018, DWWR received a report of a sink hole near the intersection of North Lycett St. & Gellert Blvd. Staff from DWWR and Public Works (PW) were immediately dispatched to the site to determine the severity of the sink hole and to ensure the area was safe for the public. Staff determined the sink hole was directly over a 24” reinforced concrete pipe (RCP) storm drain line and a 6” sanitary sewer drain line.

DWWR staff used their drain line camera to inspect the storm drain



line and sanitary sewer drain line. Results of the camera inspections showed that neither the storm drain line, or the sanitary sewer line had any defects.

PW staff excavated a 4' x 6' area of pavement around the sink hole. Directly below the pavement staff found a larger hole in the sandy subbase. Staff filled the hole with $\frac{3}{4}$ base rock material and compacted the base rock material to achieve the required compacted subbase. Then staff placed a 4" layer of asphalt pavement to complete the project.

Staff did not find an obvious reason for how this sink hole developed. However, it appears to be a failure in the compaction of the subbase which has worsened over time creating a hole under the pavement. Issues like this are not uncommon to Daly City, as most of the City was built over sand dunes. When these issues arise DWWP and PW often work collaboratively to make the necessary repairs and to ensure public safety is maintained.

Mission Street Crosswalk Improvements

Caltrans completed crosswalk improvements by installing additional lighting and other enhancements at five intersections (Castle St., E. Moltke St., Como Ave., Alp Ave., and Wilson St.) along Mission Street. The City's agreement with Caltrans has the city responsible for paying the electricity cost and Caltrans responsible for maintenance.



North County Fire Authority

Training New Recruits

NCFA continues to train eight new recruits (three employed by Daly City) in Fire Academy. Led by two NCFA training Battalion Chiefs, they have been trained on several exercises including Firefighter Survival, Search & Rescue, and Ventilation.

Fire Prevention Week

Support Staff for Fire Prevention Services Bureau is gearing up for Fire Prevention Week in October. The department has scheduled several fire safety presentations with local schools throughout the City. Flyer for the Open House is below.



North County Fire Authority Presents Fire Service Day

Event: Open House
Date: Saturday, October 13, 2018
Time: 10:00 a.m. - 2:00 p.m.

Place:

- Fire Station 72 – 1100 Linda Mar Blvd., Pacifica
- Fire Station 81 – 3445 Bayshore Blvd., Brisbane
- Fire Station 93 – 464 Martin St., Daly City
- Fire Station 94 – 444 Gellert Blvd., Daly City
- Fire Station 95 – 191 Edgemont Dr., Daly City



Station Tours
Firefighter Demonstration
Fire Extinguisher Demonstration
Specialized Equipment Display
Activities for Kids and Adults



Department of Library & Recreation Services

Farewell

The Department of Library and Recreation Services bid Sarah Mendoza a fond farewell as she embarked on her well-deserved retirement on August 31. Sarah started her career in Daly City more than 30 years ago in the Public Works Department. During her tenure with the City she worked at City Hall, Serramonte Library, and most recently at the Library and Recreation administration office since 2011. Sarah was the department's go-to person for facility reservations – a role in which she excelled. She also served as the recording secretary for the Public library Board of Trustees and Recreation Commission for many years, compiling fastidious minutes from the public meetings of both appointed bodies. Sarah's plans for retirement include travelling and spending time with her family. She was a beloved part of the Library and Recreation admin team and will be greatly missed.



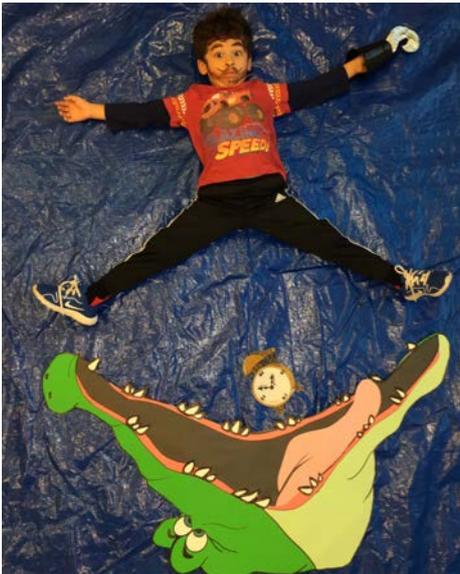
Summer Learning Program Comes to a Close

The Daly City Public Library Summer Learning Program officially ended on August 31, and fall programming is ramping up at all four branches. After School Zone has started, with crafts, experiments, and games for kids after school on Wednesdays and Thursdays at Westlake Library. Starting this week, afterschool I.D.E.A. Lab maker programs are being held in the Community Room at Serramonte Library. The first Wednesday of each month will be for early elementary-aged children and the third Wednesday will be reserved for older kids, grades 5 through high school. For early readers of every level, we have Paws for Tales, a collaboration with the Peninsula Humane Society and SPCA. On the first Wednesday, Loki comes in to the Serramonte Library with his human and enjoys being read to by kids. On the fourth Wednesday, he visits the Westlake Library. Loki is a trained Therapy Dog and he appreciates literature of all genres.



Reading at the library with a dog!





Captain Hook and a Mermaid at the End of Summer Learning Party

From a satisfied library patron: "I live in an independent/assisted living facility in Daly city. I have participated in the Discover and Go program for several years. I have convinced our program directors to describe the program to our residents. I have always enjoyed the museum outings and have always taken as many different residents of the community and gotten several of them to become library members." Discover & Go, is a program that provides free or discounted passes to museums and other cultural institutions. Library patrons can reserve and print these passes online at <https://dalycity.discoverandgo.net>. Quantities are limited; patrons can search by date or venue.



Latino Heritage Month Celebration

The Recreation Division is pulling together the final details for the Latino Heritage Month Celebration – **Unidos Como Una Sola Voz** - scheduled for Saturday, September 15, from noon to 3:00 p.m. Weather permitting; the festivities will take place on the Civic Center Lawn facing Edgeworth Avenue between 90th and 91st Streets. This marks the first year the event is scheduled at an outdoor venue.

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