City Manager’s Office
The City Council newsletter is an ongoing publication to better communicate updates on the work behind the scenes, across City Departments, to our City Council. The newsletter is organized by Department. Please note that this newsletter is a snapshot of projects and programs and does not encompass all of the wide-reaching work occurring in our City organization. For more information, please contact the City Manager’s Office at (650) 991-8127.

New, Free Energy Savings Program for Residents: HomeIntel
The City has entered into a new partnership with HomeIntel, an innovative software program that encourages residents (both homeowners and renters) to reduce energy use and save money on their energy bills. As long as a resident has lived in their home or apartment for one year, HomeIntel will automatically pull utility usage and billing data to characterize their home’s energy use and recommend steps to save money. The service also offers a variety of analytics that show where energy is being wasted in a home. In the past, Alameda County sponsored this program for its residents in its early iteration called Home Energy Analytics. Now it’s available on the peninsula through funding by PG&E. Check the dedicated link for Daly City and try it for yourselves: dalycity.hea.com!

E-Waste Collection for City Departments
On a quarterly basis, the City Manager’s Office coordinates an electronic waste collection with Republic Services for City departments. The next collection event will run August 20-23. A certified company, e-Recycling of California, processes the e-waste. This collection is not open to the public. Public collections are held twice a year on Earth Day and Make A Difference Day.
Love Not Hate: Celebrating Diversity Together Event

Under direction from Mayor Manalo, the City Manager’s Office is hard at work organizing an event to highlight and celebrate the diversity of Daly City’s population. The event will feature a variety of cultural performances, remarks by elected officials and even a talk by our Police Department on diversity in their practices. Join us for the event on Saturday, August 25th from 10am to 12pm in the Rose Garden at City Hall.

Did you know? Over half of Daly City residents are foreign born and a majority of households speak a language other than English. There are more than 35 languages spoken in Daly City households.

Police Department

The Police Department responds to an array of incidences and crime in Daly City. This section will highlight only some of the most notable, recent cases. Did you know that PD publishes the Crime Alert and Community Update Bulletin online each week? Past issues are available on the PD website and are regularly posted to NextDoor.

Narcotics for Sale

An officer was patrolling the Mission Street corridor on July 27, 2018, and noticed a vehicle with expired registration. The officer conducted a traffic stop and contacted the driver. A search of the vehicle incident to arrest resulted in the recovery of 34 grams of methamphetamine, 4.5 grams of suspected fentanyl, and packaging materials. The subject was booked for possession of narcotics for sales.
**Daly City Police Athletic League Annual Fundraising Golf Tournament**

The Daly City Police Athletic League hosted their annual golf fundraising tournament to support organized athletic programs for our community youth on July 30, 2018. Once again the event was a great success thanks to the support of our community.

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**New Hire — Police Officer Ian Maddison**

Officer Ian Maddison comes to Daly City as a lateral police officer. He spent the last 13 years at Mill Valley PD, and prior to that spent 5 years at Fairfield PD. Between those agencies he also served in the military. Ian resides in San Francisco and enjoys spending time with his family and participating in ultra-marathons.

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**Bay Area Knight of Columbus Foundation - 25th Annual Fun Day**

Officers and Explorers from the Daly City Police Department took part in Fun Day at Classic Bowling Center on August 1, 2018. The annual event provides bowling, lunch, and dancing opportunities for children and adults with developmental disabilities. Daly City staff had the opportunity to bowl alongside those in attendance and hand out medals to all participants!
National Night Out – Serramonte Center

The Daly City Police Department hosted the annual National Night Out event in the Macy’s lot of the Serramonte Center on August 7, 2018, from 5pm-8pm. Public Safety, other City Departments, community service organizations, and resource providers participated in making this event a great success.
Department of Water & Wastewater Resources

National Night Out Participation

At the National Night Out this year, DWWR joined other Daly City departments and many local businesses in reaching out to our community. We provided literature on water conservation and protecting the environment, gave out water saving items and devices through our spinning wheel game, and brought along “Drippy” our mascot to greet adults and children alike. We were able to speak about our mission of providing safe and clean drinking water with everyone that came by our booth and we brought some cheer to our community.

Source Control

DWWR encourages all residents to properly dispose of their used cooking oils and grease. Pouring oils and grease down the drain causes backups into homes and streets resulting in an unpleasant mess that can cost thousands of dollars to clean up. Fortunately, Daly City residents can recycle used cooking oil and grease for free.

DWWR has a self-service recycling station where residents can bring large amounts of their household cooking oil and grease to the wastewater treatment plant M-F during normal business hours. Cooking oil and grease is recycled into animal feed, cosmetics, soaps, glues, inks, rubber tires and fuels. Since inception in 2005, 11,875 gallons have been recycled!
**Collection System**

In the photo, you’ll see one of the Collection System Division’s newest crew members, Derek Emanuel, getting his feet wet while cleaning out one of the nine lift station wet wells that the Division maintains. Derek has been with us for almost three months now and enjoys all aspects of the job. Derek is shown removing roots that have infiltrated inside the well. The blower hose, safety harness and safety line are just some of the safety measures taken. Anytime one of our crew members must make an entry, a certified confined space entry must be completed.

**Operations**

On Tuesday August 7, 2018, a dive team from DRS marine conducted the annual inspection of the Treatment Plant’s 33” submarine outfall effluent line. This pipe line discharges treated plant effluent 2500 ft. off the coast at Fort Funston into the Pacific Ocean. The effluent meets all NPDES permit requirements. The operation involved using a specialized dive team, operating in accordance with OSHA and USCG regulations to inspect the concrete pipe, associated connections, as well as 13 diffusers. The purpose of the inspection is to check for obstructions, sand build up, and overall condition.
Department of Human Resources

Employee Wellness Month

Promotional Recruitment: Fire Engineer Operator

Part of the testing process for the promotional recruitment of Fire Engineer Operator requires an in-depth 3 day performance exam, which includes a Driving Exam/Road Course, Pumping Exam, and an Aerial/Truck Operation Exam. From Tuesday, August 7th to Thursday, August 9th, employees were required to successfully pass all of the exams in order to move on in the examination process. Below are some photos from our exam administration at the Cow Palace and Fire Station 72.
< ^ Tuesday, August 7th: Driving Exam

^ > Wednesday, August 8th: Pumping Exam

<< Thursday, August 9th: Track Operation Exam
Welcome to New Hires

Please join us in welcoming the following staff members to Daly City:

Holly Bennett, Account Clerk I, Finance Department

Ian Maddison, Police Officer

Rosalind Eckstein, Account Clerk I, Finance Department

Erika Nunez, Office Assistant I, Department of Water & Wastewater Resources
National Night Out Recap

The HR Department showed their support for National Night Out at Serramonte Shopping Center on Tuesday, August 7th.
Department of Economic & Community Development

First Housing Rehab Loan Issued for Fiscal Year

The City’s Residential Rehabilitation Program offers grants and low interest loans to eligible low income homeowners and rental property owners, whose units are occupied by 51% or more low income renters, for a variety of minor home improvements. Staff executed the City’s first housing rehab loan for FY 18/19 this past week. The loan was for $14,600 and will assist a low income homeowner in the Hillside neighborhood with a roof replacement. Currently, there are an additional five loan applications pending approval. A total of $200,000 is available for housing rehab loans for FY 18/19. If you know residents that may benefit from the program, please have them call (650) 991-8069.

CDBG Monitoring

Housing and Community Development staff recently completed monitoring investigations of three CDBG non-profit organizations funded under the City’s CDBG program: Project Sentinel, Human Investment Project and Rebuilding Together Peninsula.

CDBG regulations require that all subrecipients are monitored at least once every three years. During a monitoring effort, City staff reviews financial records and client files. Staff also observes the actual delivery of services. The purpose of monitoring is to ensure compliance with CDBG regulations and OMB Circulars as well as to identify any challenges faced by the non-profit organization and assist with organizational capacity building.
For the most recent monitoring efforts, staff made no findings and offered recommendations on how the organizations could improve client intake procedures and improve financial policy and procedure documents.

**Housing and Urban Development Workshop**

On August 1, Betsy ZoBell, Housing Supervisor, attended an all-day meeting at the HUD offices in San Francisco. The purpose of the meeting was to bring together formula grantees from the San Francisco, Phoenix, Las Vegas and Reno regions to hear presentations on HUD programs and policy and to network with peers and local HUD staff.

The meeting included presentations on Housing Counseling, Community Revitalization, how to avoid HUD audit findings and electronic grants management.

Daly City will receive $1.47 million in funding from HUD in FY 2018-19 for housing and community development programs.

**Code Enforcement Assists in Hoarder Case**

Earlier this year, emergency services responded to a call for service in a Hillside neighborhood apartment and when emergency personnel could not make entry through the front door due to the accumulation of debris inside the apartment, Code Enforcement staff was called in to manage the situation.

Remediation of severe cases of hoarding is an extensive process requiring assistance from County mental health and environmental services. Donn Lovell, Code Enforcement Officer, met with the resident bi-weekly and coordinated with the Human Services Agency to manage the
case. Two weeks after the resident was relocated, the property owner was able to get in and clean out the debris and sanitize the unit.

below on left: Kitchen progress: before intervention, after cleaning, after repairs

Below on right: Living room before and after
Department of Public Works

**Walk Bike Daly City - Bicycle/Pedestrian Master Plan Updates**

The City recently launched “Walk Bike Daly City”, a plan to make walking and biking in Daly City safer, easier, and more enjoyable. The City will be asking residents about their needs and concerns through outreach events beginning in August and continuing through the Fall. Our first outreach event was at National Night Out. More info at walkbikedalycity.org.

**St. Francis Heights Slurry Seal Project Update**

The Contractor is in the final phase of the City's annual slurry seal project. Staff and the Contractor are currently in the process of reinstalling the thermoplastic striping and markers on the newly slurry sealed streets as well as addressing outstanding punchlist items. The estimated substantial completion of the project is October 2018.
**Enhanced Pedestrian and Bicycle Visibility Project**

The project is underway with the Contractor starting on the bike markings. Installation of the rectangular rapid flashing beacons (RRFB's) is expected to start in late-October and the project is anticipated to be complete at the end of December 2018.

**Parks & Open Space Master Plan**

Public outreach for the Parks Master Plan is underway. Public input has been received at the Farmers Market, Health Fair and National Night Out. A phone survey has also been completed and the results are being compiled.
North County Fire Authority

Fighting Wildfires

The Engine Company first deployed to the Cranston Fire in San Bernardino County was later deployed to the Mendocino Complex Fire in Mendocino County. They have since returned this past weekend. We currently still have Overhead personnel deployed to the Carr Fire in Shasta County as well as the Mendocino Complex Fire.

National Night Out Participation

Engine 94 and Truck 95, along with several NCFA Battalion Chiefs and Safety Inspectors, attended National Night Out on August 7th, 2018 at Serramonte Shopping Center. Hands-Only CPR demonstrations were conducted and engine/truck tours were given to members of the public. Inspectors were on-hand to teach members of the community about fire safety awareness.
Department of Library & Recreation Services

Fun, Health and Safety Fair

The Library’s youth services team, Sarah, Jonathan, and our summer Teen Interns Khin, Theint, and Natalie, came out for the Fun, Health, and Safety Fair at Serramonte Center Saturday, August 11. They attracted 450 new participants for Summer Learning, with each child receiving a book for their home library.

Summer Learning Updates

Summer Learning at the Library runs until August 31. So far 6,493 young people have joined the program. There have been 1,847 hopeful entries in our weekly raffles for such prizes as San Jose Giants tickets, passes to the Asian Art Museum, the Tech Museum, Curiodyssey, Monterey Bay Aquarium, the Bay Area Discovery Museum, a class at Planet Granite, and entry to the Nazareth Ice Oasis. There were 28 special events at the libraries this summer, including seven pop-up programs designed by our teen interns, with a total attendance of 898 kids. In anticipation of school starting next week, the Library is hosting end-of-summer celebrations this week at Westlake, Serramonte, and John Daly Libraries.

STEM program at the library
**Book Discussion with the Author**

The Daly City Public Library Associates, in concert with the Colma Historical Association and the Daly City History Guild Museum and Archive, will be hosting author Vanessa Garcia in a discussion of her book, *See You at the 7: Stories from the Bay Area’s Last Original Mile House*. Join us for this free event Thursday, August 23 from 4:30 to 5:30pm at the Serramonte Library. Light refreshments will be served and the book will be available for sale.

**Summer Youth Recreation Program (SYRP)**

Summer officially wraps up Friday, August 17, for recreation programming. This year’s Summer Youth Recreation Program (SYRP) served 2,409 children. SYRP participants enjoyed a variety of activities and field trips, capped by the popular End of Summer Carnival. Beginning Monday, August 20, recreation staff shifts gears and returns to school-year programming.

Fall is the season of some of Daly City's biggest community events. Saturday, September 15, the Latino Heritage Celebration will take place at City Hall for the first time, from noon to 3 p.m. Weather permitting, this event will be held on the grassy area east of Edgeworth Avenue, between 90th and 91st Streets. The day will feature food, music, entertainment, art, and lots of community resource partners.
The annual Fall Festival at the Doelger Senior Center is scheduled for Sunday, October 7. This is one of the highlights of the year for Daly City’s seniors. Tickets will be available from the Doelger Center office beginning Monday, August 20. Members of the non-profit 501c3 group, Supporters of the Doelger Senior Center, Inc., receive a complimentary pancake breakfast. The price for non-members is $5.

Lastly, the planning committee for Kasayahan Sa Daly City – our Filipino-American History Month celebration, is excited to share that the headliners for this year’s event are Jocelyn Enriquez and Ruby Ibarra. Kasayahan will take place at Marchbank Park on Saturday, October 13, from 11 a.m. to 4 p.m. Admission is free.