



# City Council Newsletter

From the Office of the City Manager

## City Manager's Office

The City Council newsletter is an ongoing publication to better communicate updates on the work behind the scenes, across City Departments, to our City Council. The newsletter is organized by Department. Please note that this newsletter is a snapshot of projects and programs and does not encompass all of the wide-reaching work occurring in our City organization. For more information, please contact the City Manager's Office at (650) 991-8127.

## California Coastal CleanUp Day - September 21st



This annual waterway and land cleanup recruits thousands of people across the State to come together to help make our communities cleaner and healthier for people and animals. Families are encouraged to bring children, as this family-friendly event is a great opportunity to learn about litter and how to prevent pollution from ending up in our local streets and waterways.

Out of 40 sites across the peninsula, two are located in Daly City: Thornton State Beach and Mussel Rock. Cleanups are held from 9am - 12pm. [More info is available](#) on the County of San Mateo's website.

## Save the Date — Love Not Hate: Welcoming All



The City's second annual Love Not Hate event will feature live entertainment, informational booths and a BBQ lunch hosted by the Department of Water and Wastewater Resources. The 2019 theme is "Welcoming All," to coincide with the City's application to become a Welcoming City. More details forthcoming.

Saturday, October 19, 10am - 12pm

City Hall, 333 90th St.



## Department of Library & Recreation Services

### *New Spanish-Language Research Database from the Library*

The Library has recently added [Referencia Latina](#), a comprehensive Spanish-language database, with content from a variety of sources including 49,000 encyclopedia entries; 50,000 images; 2,500 health reports; a Spanish-English dictionary and full text for over 100 reference books and dozens of general interest magazines in a broad array of subject areas. Its intuitive, theme-based Spanish-language interface is designed to make content readily accessible to non-English users with limited online research experience.

Enter your library card number for free access.



### *Meet Library Assistant Shannon Benner-Boxer*



The Library is pleased to extend a warm welcome to our newest full-time team member, Ms. Shannon Benner-Boxer! Shannon started last week and will be working as a Library Assistant I at the Westlake branch.

Shannon may be familiar to many of you. Prior to her recent appointment, she worked part-time as a Library Aide, mostly at Westlake.

Her path to Daly City was somewhat unconventional. She spent many years as a stay-at-home mom before going back to school to complete her B.A. in Psychology. Shannon began working part-time at the Westlake branch in July 2018. She immediately came to the realization that library life was a perfect fit for her. She started taking Library Science classes at CCSF in October and is now working toward getting her Library Information Technology Certificate of Accomplishment.

In her spare time, Shannon enjoys music, genealogy, spending time with her husband and friends and video-chatting with her grandkids. She also loves performing random acts of kindness, and has been known to buy a case or two of It's-It ice cream sandwiches to hand out to people in her San Francisco neighborhood.

Welcome aboard, Shannon!



## Daly City Public Library Associates to Host Crazy About Cars

Saturday, September 14, 12 noon to 3pm at Serramonte Shopping Center

Please come to the Daly City Public Library Associates' second annual fundraiser for the libraries in Daly City. Admission is free.



- Cheer on our Pit Crew Challengers as they compete for a trophy, prizes and bragging rights!
- Explore over 100 boss-cool autos, trucks and motorcycles on display.
- Make and race your own wood car for prizes at Home Depot's Wood Car Derby Workshop (Limited supplies. First come, first served for kids of all ages.)
- Watch Skyline College's Mechanics Department perform their crack skills on car maintenance and repairs.
- And much more!

For donations, sponsorships, vendor booths and car show registration, please contact [paulinebfong@outlook.com](mailto:paulinebfong@outlook.com) or call (650) 784-9176. All proceeds from sponsorships and donations benefit the libraries which serve our communities in Broadmoor, Colma and Daly City.

### Upcoming Library Activities

September 11 – Serramonte Main Library – 3:30pm

**I.D.E.A. Lab After School:** Participants will explore and experiment with STEM projects.

September 14 – Serramonte Center – 11:00am to 3:00pm

**DCPLA's Second Annual Crazy About Cars**

September 25 – Serramonte Main Library – 3:30pm

**I.D.E.A. Lab After School:** Participants will tap into their creative sides with art & craft projects.

September 27 – John Daly Library – 3:00pm

**Family Craft Hour:** A special monthly workshop where participants will get to take on more advanced projects.

### Kasayahan Sa Daly City Set for Saturday, October 12

The planning committee for Kasayahan has finalized this year's roster of entertainers. One Vo1ce (pictured below, left) will be headlining the event, which will also feature performances by Gabe Bondoc (pictured below, right), Maddie B., MelvinSings!, Little Manila, Eskabo Daan and Bibak. The Department of Library and Recreation is grateful for the partnership with TFC for the third consecutive year. TFC and Recreation Commissioner Christina Luna are to be commended for



putting together another outstanding slate of entertainers for Kasayahan. Gilman Brewing, which recently opened at DC Station, will return again this year, having graciously donated beer for the third year in a row.



### ***Placita Daly City – LatinX Heritage Month Celebration, September 21***

The LatinX Heritage Month Celebration returns to the Civic Center Lawn on Saturday, September 21, from 12 noon to 3pm. This free community event will feature food, music, dance and family-friendly activities. This year’s performers include the Mission High School Salvadoran/ Latinx Organization (dance), Susana y su Orquesta Adelante (pictured below, left), and Danza Colibri (pictured below, right).



### ***Upcoming Community Events***

Saturday, September 21 – **LatinX History Month Celebration** – City Hall – 12:00 to 3:00pm

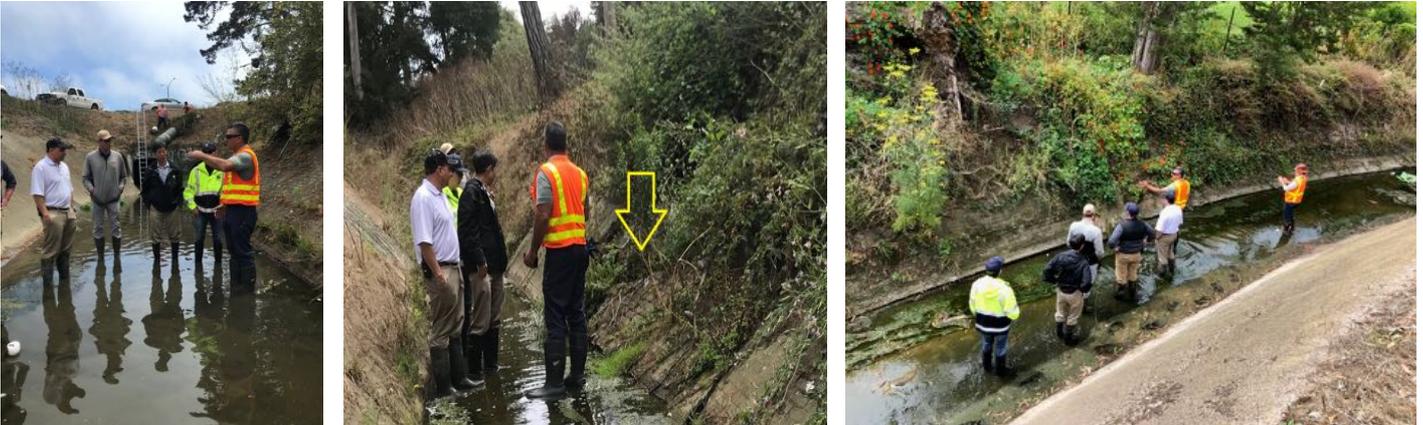
Sunday, October 6 – **Fall Festival** – Doelger Senior Center – 8:00am to 1:00pm

Saturday, October 12 – **Kasayahan Sa Daly City** – Marchbank Park – 11:00am to 4:00pm



## Department of Water & Wastewater Resources

### Administration



DWWR Director Tom Piccolotti briefs the Olympic Club Manager, Troy Flanagan, his staff, Public Works Director Richard Chiu and Engineering staff in advance of inspection for near term repairs of the Vista Grande Drainage Basin Improvement Project. Collection Division crews assisted with the canal entry and walk, ensuring a safe inspection. The City of Daly City is the lead agency managing the Vista Grande Project, a multimillion-dollar effort to improve the stormwater system, provide environmental benefits to Lake Merced and replace the Ocean Outlet structure on the beach below Fort Funston. The Olympic Club is an important partner in this project as stormwater flows from their Golf Course to the system and the Vista Grande Tunnel travels beneath their property.

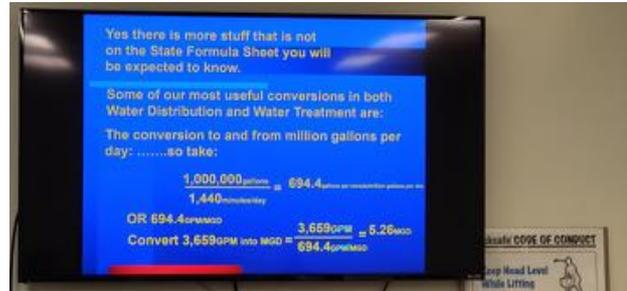
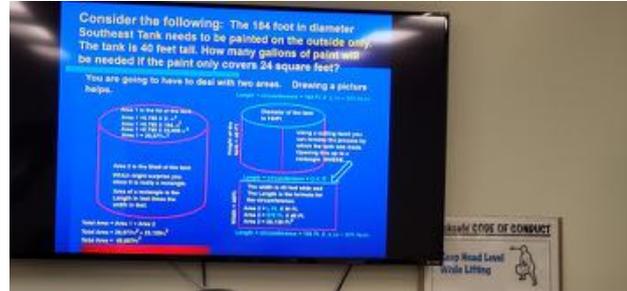
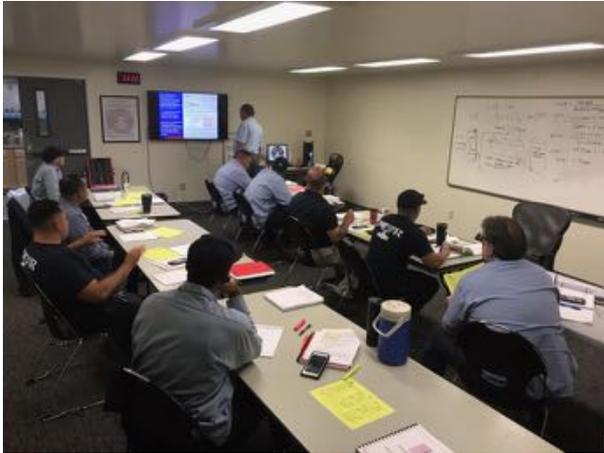
### Collection System

As part of the Vista Grande Canal project, the Collection Division was tasked with televising for condition assessment the 24-inch, brick-lined, overflow pipe that connects the Vista Grande Canal to Lake Merced. Collection Division Operators Ken Holmes, Matangi Tonga and Derek Emanuel are shown completing the first part of the job, pumping out residual water in the pipe so that the television equipment can get a clear look. Once pumping was completed, an entry into the confined space was performed to insert the television camera.



## Distribution System

Last week, Distribution staff received training from OCT Water Quality Academy at DWWR's training room located on the mezzanine level of the treatment plant. Staff utilizes the training in preparation for grade level, state exams for Water Distribution Operator.



## Environmental Compliance

A residential remodeling contractor was washing out his concrete mixer and tools on the sidewalk on Sullivan Avenue. Fortunately, the concrete washwater did not reach the storm drain. Environmental Compliance staff educated the contractor on Best Management Practices (BMPs) for cleaning concrete tools and required the contractor to immediately clean the sidewalk, curb and gutter using dry cleanup methods.



## Operations



The Operations Division performs a Secondary Settleable and Composite Sampling Test two times a day, every day, at the wastewater treatment plant. The tests measure how quickly the solid materials settle to the bottom of the secondary clarifier tanks, using a sample of the sludge being introduced to the secondary clarifier tank. The plastic sampling container acts like a small model of the tank. The container is filled with the sludge and measures the compaction rate as the sludge settles. This test helps to gauge the performance of the secondary wastewater treatment process, one

of the final stages in wastewater treatment. The picture shows what would be the solids that settle to the bottom of the clarifier tank, or in this case the material at the bottom of the plastic containers. In the actual clarifier these solids would eventually be mechanically scraped into a trough and pumped to the solids handling process. The top part of the container represents the flow that would be the treated effluent (treated wastewater) that would eventually flow to the ocean.

## Plant & Equipment Maintenance

Plant Maintenance Worker/Mechanic Charlie Michielsen and a representative from the vendor, JPR Systems, are calibrating a new turbidity meter at the wastewater treatment plant. The meter shines a light on a volume of treated wastewater and measures the amount of light that is reflected by particles in the liquid. This is an integral test of how the treatment plant is performing because a primary treatment process is to remove harmful particles from incoming wastewater before it is released back to the environment.



## Police Department

The Police Department responds to an array of incidences and crime in Daly City. This section will highlight only some of the most notable, recent cases. Did you know that PD publishes the *Crime Alert and Community Update Bulletin* online each week? Past issues are available on the PD website and are regularly posted to NextDoor.

### Arrest for Narcotics



On August 18, a Daly City officer conducted a traffic stop on a vehicle after observing a possible road rage incident. A record check of the occupants revealed a warrant for the passenger for possession of a firearm. The passenger was ultimately arrested for the warrant and a search of the car was conducted. Near where the passenger was seated, the officer located a brown paper bag containing a controlled substance for sales, marijuana for sales and

MDMA. The subject was booked for the narcotics and the warrant, and \$5,676.00 in US currency was seized as asset forfeiture.

### Arrest for a Firearm and Narcotics

On Tuesday, August 20, officers made a traffic stop on a subject for routine vehicle code violations. The officers contacted and detained the driver after learning he was driving with a suspended license. A search revealed narcotics on his person, and a search of the vehicle led to the recovery of a 9mm firearm. The driver was arrested for possession of narcotics, and for being a felon in possession of a firearm.



### Arrest for Firearm and Large Capacity Magazine

On Saturday, August 24, at approximately 1615 hours, officers assigned to a special crime suppression detail conducted a traffic stop on a vehicle for registration and license plate issues. The driver stated he did not have a driver's license, leading to the officers asking him to step out of the vehicle. During a consent search of the vehicle they



located a high capacity handgun magazine that could hold 17 rounds of ammunition. As a



result, the officers conducted additional searches of the driver and his personal belongings. While searching a bag that the driver had, the officers located a loaded firearm, matching the type of magazine located inside the vehicle. As further evidence of ownership, the officers located a photograph of the suspect displaying the firearm on his cell phone.

### ***Bayshore Neighborhood Event***

On Friday, August 16, Daly City Police Officers, Firefighters and Explorers joined the Mid-Pen Housing Community for a special National Night Out event dedicated to promoting safety. Residents had a chance to interact with Officers and Firefighters while enjoying good food and witnessing a fun K-9 demonstration.



### ***Department De-escalation Training***



The Police Department conducts internal training courses monthly on perishable skills and other best practice tactics. Our current training program is covering de-escalation and critical incident perimeters and response planning. Department instructors utilize real world incident videos and debriefs to provide context to the discussion. Following classroom discussion, officers are put through simulated scenarios, refining their decision-making process for use on the streets.



## Gang Presentation – School Administrators

On Wednesday, August 28, Community Resource Officer Randy Ortiz presented a gang overview presentation to local school administrators. The focus of the presentation was on identification of potential gang activity, or the start of gang type group behavior amongst otherwise innocent individuals through seduction, obligation, self-recruitment or coercion frequently associated with gang involvement. Officer Ortiz emphasized the priority of providing a healthy and safe learning environment for all students. He also offered ways to prevent related activity at schools, as well as how to best report and involve the police department as a resource when needed.

## North County Fire Authority (NCFA)

### Thank You Letter

NCFA received a thank you letter commending their service during a medical emergency.

August 15, 2019

RECEIVED

AUG 19 2019

North County Fire Authority  
10 Wembley Drive  
Daly City, CA 94015-4314

North County Fire

To Whom It May Concern:

Subject: Emergency Call 911 Friday, 11/9/2018  
[Geem J. Wong](#)  
[331 Morton Drive](#)  
[Daly City, CA 94015-4447](#)

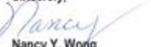
I have been wanting to drop you a letter for a while since I had received your Customer Service Survey back on December 15, 2018. The time, days and months has gone by so fast, cannot keep up with anything anymore.

Better late than never in not dropping by with a Letter to say THANKS to The Daly City Fire Department Crew for the Wonderful Service and Support you had given me and my Mom when she took to the worst on Friday, November 9, 2018 and required the 911 Emergency Service. The Daly City Fire Department and Ambulance were just "FANTASTIC" in caring for Mom and taking her to Seton Emergency Room that Friday morning. Everyone who attended to her were so Efficiency, Knowledgeable, Caring and Understanding when I was a nervous wreck. You all kept me at ease and it was very appreciated!

Been overwhelmed in taking care of things for her and never got around to reply to your Survey and it's been almost 9 months already!

Again, Thank you Daly City Fire Department and All the Personnel who attended to Mom last year - You All Are In My Heart Forever!

Sincerely,

  
Nancy Y. Wong  
331 Morton Drive  
Daly City, CA 94015-4447



### 2019 Mission: Lifeline Award



The San Mateo County Prehospital Emergency Medical Services Group, which involves all cities and fire departments in San Mateo County accepted the 2019 Mission: Lifeline Award by the American Heart Association. This award is designed to showcase Emergency Medical Service organizations across the nation for excellent STEMI cardiac care through a collaborative system to improve patient outcomes. NCFA and other SMC fire agencies make up this group. Chief Myers and other representatives were there to accept this prestigious award.

### Residential Structure Fire

On August 31, NCFA responded to a residential structure fire that displaced 15 residents. Crews were able to contain the fire to the floor of origin. No injuries to fire personnel or residents were sustained.



### National Preparedness Month

National Preparedness Month is recognized each September to promote family and community disaster and emergency planning now and throughout the year.



## Disaster Preparedness Day



**15TH ANNUAL SAN MATEO COUNTY**

# DISASTER PREPAREDNESS DAY



**SATURDAY SEPTEMBER 21, 2019**  
**10 AM - 2 PM**  
**SAN MATEO EVENT CENTER**

A *family friendly event* where you can: *explore* fire trucks, SWAT & other emergency response vehicles, *experience* the Smoky Hall & Shake House, *meet* Bomb Squad Robots, *attend* classes on CPR, First Aid & more, *discover* school & community safety resources, & come home with essential supplies.

**FOOD AND EVENT FREE, \$15 PARKING**



For more information go to [smcdisasterprep.org](http://smcdisasterprep.org)

On September 21, NCFA will be in attendance at the 15th Annual Disaster Preparedness Day. This is a family-friendly event where people can explore emergency response vehicles, attend classes on CPR/First Aid, discover school and community safety resources and more.

## Earthquake Preparedness Class

On September 28, NCFA will conduct a free Earthquake Preparedness Class at the Serramonte Library where attendees will learn how to prepare their homes for the next disaster and how to make a disaster kit.



**NORTH COUNTY FIRE AUTHORITY PRESENTS**

### EARTHQUAKE PREPAREDNESS CLASS



SATURDAY, SEPT. 28, 2019 | 9:00 - 11:30 AM  
 SERRAMONTE LIBRARY | COMMUNITY ROOM  
 40 WEMBLEY DRIVE | DALY CITY, CA

LEARN ABOUT:

- | HOW TO PREP YOUR HOME FOR AN EARTHQUAKE OR DISASTER
- | HOW TO BUILD A DISASTER KIT FOR YOUR HOME/WORK/VEHICLE
- | HOW TO USE A FIRE EXTINGUISHER & MORE

Learn how to prepare yourself, your family and your home for the next major earthquake.

CLASS IS FREE, BUT YOU MUST REGISTER TO ATTEND.  
 VISIT [WWW.NORTHCOUNTYFIRE.ORG](http://WWW.NORTHCOUNTYFIRE.ORG) & LOOK UNDER "UPCOMING EVENTS"



## Department of Human Resources

### Recruitment and Retention Efforts

During this period, staff conducted the following examinations:

- NCFA Joint Recruitment: Firefighter Interviews
- Police: K-9 Interviews

### Welcome New Hires



*Irene Huang,  
HR Specialist*

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*Karen Fong,  
HR Analyst*

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*Guillermo Arguelles,  
Police Officer*

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*Shannon Benner-Boxer,  
Library Assistant I*

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## **Human Resources News**

We are excited to announce two new staff members to the Human Resources family!

Please join us in welcoming Karen and Irene to Daly City.



Karen Fong joins the HR team as a Human Resources Analyst. Karen has strong personal ties with the City of Daly City as she was born and raised here. She has a degree in Hospitality Management from San Francisco State University and 6+ years of HR experience. In her free time, Karen enjoys food, photography, calligraphy and spending time with her family and friends.



Irene Huang is a Human Resources Specialist. Prior to joining the City of Daly City, she worked at the County of San Mateo in the Probation Department and Human Services Agency. Irene earned her degrees from San Francisco State University and University of the Pacific, McGeorge School of Law.

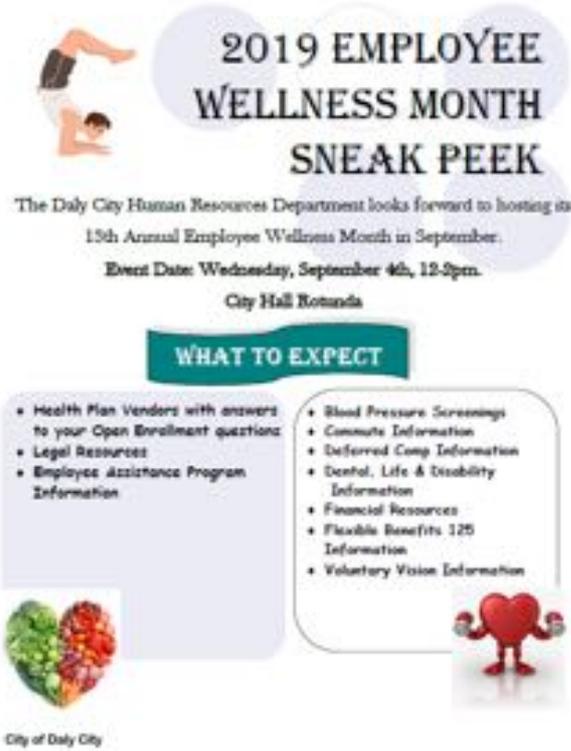
## **Training and Development**

Employees participated in the following trainings:

- Regional Training and Development Consortium Introduction to Supervision
- San Mateo Employment Relations Consortium Maximizing Supervisory Skills for the First Line Supervisor



## Employee Wellness



**2019 EMPLOYEE WELLNESS MONTH SNEAK PEEK**

The Daly City Human Resources Department looks forward to hosting its 15th Annual Employee Wellness Month in September.

Event Date: Wednesday, September 4th, 12-2pm.  
City Hall Rotunda

**WHAT TO EXPECT**

- Health Plan Vendors with answers to your Open Enrollment questions
- Legal Resources
- Employee Assistance Program Information
- Blood Pressure Screenings
- Commute Information
- Deferred Comp Information
- Dental, Life & Disability Information
- Financial Resources
- Flexible Benefits 125 Information
- Voluntary Vision Information

City of Daly City



**BLOOD DRIVE**

Make every day awesome

**City Employees BLOOD DRIVE**

WEDNESDAY, SEPT. 4  
10:00 AM - 3:00 PM

BLOODMOBILE IN PARKING LOT AT  
333 90TH ST & EDGEMORTH AVE  
DALY CITY, CA 94015

Blood Centers of the Pacific is now Vitalant.

To make an appointment, visit [vitalant.org](http://vitalant.org) and click donate. Use your unique sponsor code: [cityemployeesdc](http://cityemployeesdc)

GIVE BLOOD TODAY | [vitalant.org](http://vitalant.org)  
eligibility questions? call 877.236.6329

vitalant.

**2020 Cal-PERS Health Benefits  
Open Enrollment Period  
September 9th through October 4th**

Employees participated in our monthly Chair Chi session.



## Department of Economic & Community Development

### *New Member of the Building Division*



The Building Division welcomes Mario Sigala to our team as a Building Plans Engineer! Mario was born and raised in San Mateo County and graduated from Cal Poly in San Luis Obispo with a Bachelor's degree in Civil Engineering. He is also a Civil California Licensed Professional Engineer. Before working for Daly City, Mario worked for a structural engineering firm for eight years, and has worked as a plans examiner for the City of San Jose, and most recently as a Senior Plans Examiner for the City of Santa Clara. Mario is passionate about building codes and fire and life safety matters. In his spare time, Mario enjoys gardening, traveling, attending sporting events and watching movies.

### *Serramonte Shopping Center Development*

On August 12, the City Council Design Review Committee (DRC), consisting of members Mayor Buenaventura and Vice Mayor Sylvester, granted DRC approval to Regency Centers, the owners of Serramonte Shopping Center, to demolish the existing fitness center (Crunch Fitness) located at the center and construct a new cinema complex in the same location. Under the approved plans, the buildings currently occupied by Denny's and Firestone would also be demolished and replaced with a new junior anchor retail building for a relocated Crunch Fitness and a four- to five-story hotel consisting of 150 rooms. Two buildings, totaling 12,000 square feet of restaurant space, will also be constructed east of the existing Macy's building.

