City Manager’s Office
The City Council newsletter is an ongoing publication to better communicate updates on the work behind the scenes, across City Departments, to our City Council. The newsletter is organized by Department. Please note that this newsletter is a snapshot of projects and programs and does not encompass all of the wide-reaching work occurring in our City organization. For more information, please contact the City Manager’s Office at (650) 991-8127.

Countywide Recycling Meeting

Senior Management Analyst, Leilani Ramos, and Assistant to the City Manager, Stephen Stolte, attended the Countywide Recycling Committee Meeting on July 31.

Daly City, in collaboration with Goodwill and the County’s Office of Sustainability, was recognized for its electronics reuse and recycling efforts at the 2018 Make A Difference Day with 208 participants recycling 16,896 pounds of electronics, 38% of which was reused instead of recycled.

Daly City was also recognized for the Community Garden created at Woodrow Wilson Elementary School. The garden consists of 8 garden planter beds, 6 tree planter boxes, an irrigation line and 3 valves, ADA accessibility and permeable landscaping.

Following the business meeting, the Committee toured two of Goodwill’s major operations in South San Francisco and Burlingame. Goodwill is dedicated to diversion and has multiple internal processes to ensure a very low percentage of donated items end up in landfills. Goodwill is expanding community outreach and services and the City looks forward to partnering together again for future Electronics Reuse and Recycling events.
Preparing for SB 1383

Senior Management Analyst, Leilani Ramos, attended the Senate Bill 1383 (SB 1383) Local Government Summit on August 1 to learn how other agencies are preparing to reduce Short-lived Climate Pollutants by addressing organic waste methane emissions.

Adopted in September 2016, SB 1383 aims to reduce statewide methane emissions through reduced landfilling of organic waste (yard trimmings, food scraps, paper, wood and more). The current draft regulations require agencies to provide organics recycling programs, create mandatory participation policies, increase edible food recovery efforts and subject residents and businesses to systematic enforcement of organics recycling program participation.

These regulations are about to be formally adopted by the State and City staff are being proactive with planning and implementing the solutions needed to comply. The Summit focused on how agencies will turn SB 1383 provisions into practice.

City staff is working closely with Republic Services and will engage with the Community to ensure Daly City is in compliance by January 1, 2022.

Department of Library & Recreation Services

Meet Daly City’s Newest Librarian, Patricia Delara

Patricia Delara is the newest librarian at the Daly City Public Library. Prior to her arrival in March, Patricia worked in public libraries and archives including the GLBT Historical Society in San Francisco, the Archdiocese of San Francisco and Upland Public Library. She graduated with her Masters in Library and Information Science from San Jose State University in 2017, and is an alumnus of the University of California, Riverside.

Since starting in her role as the Librarian and Branch Manager for the John Daly and Bayshore Libraries, Patricia has been proactive in providing programs and services for her patrons. She has also been busy getting to know community members and partners, and is excited to plan future events. Her newest program is the seed library at the Bayshore Branch. In addition, given her passion and
background in local history and archives, she recently partnered with the Daly City History Guild Museum & Archives to create an display of vintage photos and artifacts highlighting the Bayshore neighborhood’s rich and colorful history.

“Having a dual role like I have is unique and definitely challenging,” she says. “Being a Librarian is already a full time role. But, I take it as a learning experience. I still get to do what I love, and what is most important to me is helping out the community through our library. It’s also a joy to work with such a supportive team.”

**Consortium Delivers Books to Quench Thirst for Knowledge**

As a member of the Peninsula Library System consortium, Daly City Library receives daily deliveries of materials. Items are sent to Daly City from other libraries throughout the Peninsula to fulfill requests made by local patrons. Daly City Library also receives materials that were loaned to other libraries or that have been returned in other cities. Last fiscal year, more than 300,000 books, audiobooks, DVDs and magazines were delivered to Daly City’s four libraries. Staff unload, scan, and route each item. The Library is always striving to improve the efficiency of the workflow so materials reach the public as quickly as possible. Library staff recently evaluated the workspaces to make them safe and ergonomic. The receiving station at the Westlake Library was moved closer to the sorting area and a new height-adjustable work area was installed. In the fall, a new system to batch receive items will be implemented, making the process less labor-intensive. And by the end of the year, Westlake Library will receive items on Saturdays so that reserved items are available to patrons in a timely manner.

**A New Online Auto Repair Resource from Your Library**

The Daly City Public Library now offers **Auto Repair Source**, an electronic resource (accessible with your library card number) from the experts at MOTOR that provides the most accurate, authoritative and up-to-date service and repair information for thousands of domestic and imported vehicles. All content comes from the Original Equipment Manufacturers (OEM) and includes step-by-step repair information, diagrams, maintenance schedules, parts and labor estimates, service bulletins and recalls. Designed for touch-enabled devices such as laptops and tablets, Auto Repair Source offers a user-friendly search experience and access to a wealth of information to help users diagnose, repair and maintain today’s complex vehicles. Diagrams and images can be easily magnified and printed. MOTOR Information Systems is the world’s premier supplier of automotive data. Since 1903, MOTOR has been providing customers with accurate, thorough and timely service and repair information to satisfy all of their automotive needs.
Library patrons can access the information they need, when they need it, such as the following:

- Service information optimized for the most common maintenance and repair operations
- Technical service bulletins and recall notices
- Component location diagrams for most domestic and imported cars and light trucks
- Precise and comprehensive wiring diagrams for all systems
- Maintenance schedules and estimated labor times for the most commonly performed operations in a mechanical repair shop
- Engineering specifications/standards for the most common repairs and adjustments
- Diagnostic Trouble Codes (DTCs), flowcharts and step-by-step diagnostic instructions covering powertrain, chassis, body and network communication
- Part numbers, diagrams and pricing for thousands of the most commonly replaced parts, including manufacturer-suggested retail price to help users validate the cost of repairs and identify all iterations of a part number or part status (current, superseded, split, discontinued)

**Upcoming Library Activities**

August 2 at 2:00pm — Serramonte Main Library
**Push, Pull, Crash-STEM Workshop:** led by educators from the Bay Area Discovery Museum, young scientist pre-K to first grade will experiment with push and pull to cause and avoid collisions, create art, and engage in exploration of the powers of force and friction (a Summer Learning STEM Program)

August 5 at 3:00pm — Serramonte Main Library
**DIY Kite Mobile:** exploring balance and motion, participants will build colorful paper kite mobiles to decorate their homes (a Summer Learning DIY Program)

August 6 at 3:00pm — Bayshore Library
**You’re Tugging at My Heart Strings:** participants will create a piece of geometric string art in the shape of a heart, learning about symmetry and pattern while having fun with hammers and nails (a Summer Learning DIY Program)

August 7 at 3:00pm — John Daly Library
**Marble Maze Madness:** families will work together to design and construct an original marble maze (a Summer Learning DIY Program)

August 16 at 1:00pm — Westlake Library
**Fur, Tails, and Scales:** join us for a fun, interactive show in which teacher Tracy Hill will introduce all kinds of creatures, small and large (a Summer Learning Animal Program)

August 16 at 7:00pm — John Daly Library
**End of the Summer Celebration**
Summer Campers Enjoy Dinner and a Movie at Westlake Park

Huzzah! The Recreation Division offered a Family Feast and Movie Knight in conjunction with the Summer Youth Recreation Program on Friday, July 12 at the Pacelli Event Center. Families were invited to play, eat and watch a movie with the staff and fellow summer campers. Participants created their own crowns in the spirit of the week’s summer camp theme - Hot Summer Knights. After dinner, families competed in a castle building contest using giant stacker cups as the building material.

Singing, Dance Highlight Summer Talent Show

The youth of Daly City tend to gravitate to the spotlight when music fills the air. The stage at Pacelli Gym attracted participants from the Summer Youth Recreation Program who shed their inhibitions as they performed for the enthusiastic audience at the annual Daly City Talent Show. The annual talent showcase offers children from the four Summer Youth Recreation Program camps (Gellert, Hillside, Marchbank and Westlake Parks) to sing and dance for their friends and families.

The fun filled evening happened on Friday, July 19. Youth from the Volunteer Leadership Program took charge of a snack bar concession and assisted staff with the set-up, decorations and clean-up of Pacelli Gym that evening.

The next talent showcase will take place Friday, August 9 in the Merced Room beginning at 7:00pm. Performers will include teens from the Volunteer Leadership Program.
Friday Night Sleepover at Pacelli Gym a Hit with Young Campers

Sumer Youth Recreation Program participants and their families packed their flashlights and sleeping bags and braved the elements for a one-night sleepover at Pacelli Gym on Friday, July 26. The sleepover embraced the Summer Youth Recreation Program Week 7 theme: S’more Summertime! Thirty-eight campers dined together before enjoying a bonfire, singing and roasting s’mores. Following dessert the party moved indoors for glow-in-the-dark dodgeball and other light-up games. Campers then pitched tents inside the climate-controlled gym and woke up to a hearty breakfast.

Upcoming Recreation Activities

Saturday, August 3 – Summer Luau – Giammona Pool – 12:30 to 2:30pm
Monday, August 5 – Back to School Fresh – War Memorial – 4:00 to 8:00pm
Friday, August 9 – Summertime Showcase – Merced Room – 7:00pm
Saturday, September 21 – LatinX History Month Celebration – City Hall – 12:00 to 3:00pm
Sunday, October 6 – Fall Festival – Doelger Senior Center – 8:00am to 1:00pm
Saturday, October 12 – Kasayahan Sa Daly City – Marchbank Park – 11:00am to 4:00pm

Department of Economic & Community Development

Now Available: 2019 San Mateo County One Day Homeless Count and Survey Data

The County of San Mateo has now compiled and released the data from the One Day Homeless Count and Survey that was conducted in the early morning hours on January 31, 2019. The effort is coordinated by the San Mateo County Human Services Agency (HAS) in collaboration with community and County partners, every two years. In January, approximately 400 volunteers consisting of community-based providers, members of the public, City and County staff and community expert guides, deployed by foot and car to conduct observational counts and surveys of people experiencing homelessness in each census tract in the County. The results provide one source of data to help the County and its partners assess how to best serve
homeless households and assist them with returning to housing as quickly as possible. The results are also submitted to the US Department of Housing and Urban Development (HUD), which then compiles information about the homeless counts nationwide.

The overall finding from this year’s count is that the number of people experiencing homelessness increased by 21% from 2017 to 2019, although the overall number of people experiencing homelessness is less than the numbers found in 2011 and 2013. The increase from 2017 was primarily driven by an increase in the number of people living in RVs. Unfortunately, the City of Daly City’s homeless count was 66, which is the highest it has ever been. The full report can be viewed here: https://hsa.smccgov.org/2019-one-day-homeless-count

**Police Department**

The Police Department responds to an array of incidences and crime in Daly City. This section will highlight only some of the most notable, recent cases. Did you know that PD publishes the **Crime Alert and Community Update Bulletin** online each week? Past issues are available on the PD website and are regularly posted to NextDoor.

**Arrest for a Firearm, Controlled Substances and Fraudulent Cards**

On Tuesday, July 16, officers assigned to a retail theft detail were patrolling a parking lot at a local retail center when they observed an occupied, suspicious vehicle. Upon consensual contact, the driver appeared nervous and he kept placing his hands between his legs. Officers conducted a probable cause search of the vehicle and located fraudulent cards, controlled substances and a loaded .40 caliber semi-automatic handgun with an extended magazine. The driver was arrested and booked into jail.

**PBRC Presentation**

On July 20, Detective Ortega and Officer Poti gave a presentation at the PBRC (Pilipino Bayanihan Resource Center) on elder fraud/scams. It was a great opportunity for the members to learn about this topic and for us to answer their questions and concerns. We will be holding additional presentations in the future!
**Arrest of Two Suspects Wanted for an Armed Carjacking**

On Wednesday, July 24 at 2:30pm, a motor officer conducted a vehicle stop for traffic violations. Once the officer got off his motorcycle and began his approach, the vehicle fled at a high rate of speed. The officer elected not to pursue due to the time of day and potential safety concerns to the public. Regardless, the vehicle continued to flee and ultimately crashed into parked cars a few blocks away at Ocean Grove and Eastmoor. Two occupants fled from the wrecked vehicle, which was determined to be listed in the computer system as an armed carjacking vehicle out of San Francisco. Officers were able to create a perimeter around the suspects last known location. Officers used K9’s and air support resources from CHP, San Mateo County and San Jose in the search for the suspects, which lasted several hours into the night. Residents were calling in possible suspect sightings and officers ultimately located one of the suspects hiding in some bushes. The last available air support unit, San Jose PD’s helicopter, was down to its last minutes of flight time when they spotted the second suspect using night vision capabilities. Both suspects were ultimately arrested without incident. San Francisco PD was investigating both suspects for a violent armed robbery from the day before where they pistol whipped an elderly female victim knocking her unconscious, assaulted a male who attempted to assist her and then stole her vehicle. Great display of teamwork taking these violent robbery suspects into custody!

**Police Athletic League Annual Golf Tournament**

On Monday, July 29, the Daly City Police Athletic League (PAL) hosted its annual golf fundraiser at the Olympic Club. This event allows the PAL to support its mission of providing athletic and educational opportunities to the youth in our community.
**Arrest for Assault with a Deadly Weapon, and Gun Recovery**

On Monday, July 30, officers responded to the report of a subject with a gun. The reporting party told dispatch that they were involved in a verbal altercation with their neighbor. As the altercation escalated, one of the subjects pulled out a handgun and pointed it at the reporting party before returning to their own residence. Officers set-up a perimeter and started negotiations with the suspect, who after a short standoff voluntarily surrendered without incident. Once officers completed a protective sweep of the house, they completed a search for the firearm. During the search they located the handgun displayed along with three other rifles. All the firearms were confiscated for evidence and the suspect was booked into jail.

![Image of firearms](image-url)

**North County Fire Authority (NCFA)**

**Staff Training**

On July 18, training for high angle rope rescue operations were conducted at Mussel Rock Beach. Firefighters learned valuable skills in order to effectively perform under daunting conditions.
**Hands Only CPR Training**

NCFA Engine Company taught a refresher on basic Hands Only CPR at one of community farmers’ markets on July 25.

**Residential Structure Fires**

On July 26, NCFA responded to a residential structure fire that displaced three residents. Crews were able to contain the fire to the room of origin. No injuries to fire personnel or residents were sustained.

On July 28, NCFA responded to a residential structure fire that displaced six residents. Crews were able to contain the fire to two rooms of origin. No injuries to fire personnel or residents were sustained. A pet cat, however, died as a result of the blaze.

**Apartment Structure Fire**

On July 29, NCFA responded to an apartment structure fire that displaced two residents. Crews were able to contain the fire to the area of origin. No injuries to fire personnel or residents were sustained.

**Letter of Appreciation**

NCFA received a letter of appreciation from a resident thanking them for their response to a fire alarm at their residence.
Department of Human Resources

Recruitment and Retention Efforts

During this period, staff conducted the following written and oral examinations:

1. Custodian Oral Exams
2. Library Assistant I/II Oral Exams
3. Police Officer/Trainee Interviews

Special Personnel Board Meeting

On Thursday, July 18, a Special Personnel Board Meeting was held to discuss proposed changes to civil service job classifications.

Police Athletic League Fundraiser

On Monday, July 29, the Daly City Police Athletic League hosted its 45th Annual Daly City Police Athletic Golf Tournament Fundraiser at the Olympic Club Lake Course. Dinner was held at the Pomeroy Recreation & Rehabilitation Center Banquet Hall.
Employee Wellness

BLOOD DRIVE

Make everyday awesome

City Employees BLOOD DRIVE

WEDNESDAY, SEPT. 4
10:00 AM - 3:00 PM
BLOODMOBILE IN PARKING LOT AT
312 SOUTH BT & RIDGEWORTH AVE
Daly City, CA 94015

Blood Centers of the Pacific is now Vitalant.

To make an appointment, visit vitalant.org and click donate. Use your unique sponsor code: cityemployeeadc

GIVE BLOOD TODAY | vitalant.org

donation questions call 800.877.1264

vitalant
Department of Water & Wastewater Resources

Collection System & Environmental Compliance

On July 23, Collection Division crew members attended the Excavation Competent Person Training class held at the City of Hayward Public Works offices. Collection System Operators, Derek Emanuel, Matangi Tonga, Martin Moreno and Ernesto Barroso were among those who attended. Training is ongoing throughout the year as DWWR staff improves their knowledge, skills and abilities and earn their contact hours to keep their required CWEA certification current and in good standing.

Distribution System

Distribution System Operator II, Mauro Rodriguez, is performing an annual test on a backflow prevention device as required by the State. A backflow device keeps water from an external source from flowing backward into clean uncontaminated water or into your home. It also keeps any water from cross-connecting with the drinking water in your home.

Environmental Compliance

Environmental Compliance activities are not all reactive. Much of the job is proactive and focused on educating contractors on proper Best Management Practices (BMPs) before a job has started, thus ensuring a clean, compliant site. The stormwater in this part of Daly City flows to Colma Creek and eventually San Francisco Bay. In this picture, a contractor is preparing to hand mix, pour and finish over 100 bags of concrete.
**Operations**

The wastewater treatment plant is undergoing a cleaning and rehabilitation project for one of our main sludge tanks. The purpose of this project is to increase the tank’s capacity and efficiency, improving the treatment process and reducing odors. While this work is taking place, late July until sometime in November, the surrounding area may experience an increase in odors. Wastewater Operator, Tony Pereur, is distributing notices to residences that may be directly affected by increased odors in the areas adjacent to the wastewater treatment plant. Tony was part of a department-wide effort, involving staff from all of the DWWR divisions to distribute two thousand notices.

**Plant & Equipment Maintenance**

Plant and Equipment Maintenance Mechanic, Pat McGowan, is repairing a meter used to record the flow of tertiary treated recycled water to the Olympic Club Golf Course. Millions of gallons of recycled water are produced every year at our wastewater treatment plant and pumped to sites in San Francisco and Daly City. This availability of tertiary treated wastewater is a valuable resource that allows us to save millions of gallons of potable drinking water annually, especially valuable in times of drought.