City Manager’s Office

The City Council newsletter is an ongoing publication to better communicate updates on the work behind the scenes, across City Departments, to our City Council. The newsletter is organized by Department. Please note that this newsletter is a snapshot of projects and programs and does not encompass all of the wide-reaching work occurring in our City organization. For more information, please contact the City Manager’s Office at (650) 991-8127.

Earth Day Recycling Event Recap

The annual Earth Day Recycling Event was held on Saturday, May 4, from 9am to 1pm at City Hall. Residents accessed a variety of free services in a drive-through format. The City offered document shredding, e-waste collection, used tire collection and a compost giveaway. Event partners included Republic Services, Neuwaste, the San Francisco Conservation Corps and Shred-It. San Mateo County’s Office of Sustainability, Peninsula Clean Energy and Republic Services staffed information tables as well. Special thanks to community member, Bill Lex, for volunteering at the document shredding station and to the Daly City Police Explorers for providing traffic control services. As always, this was a busy event with hundreds of residents stopping by throughout the day!
Top of the Hill Improvement Association Earth Day Clean Up

The Top of the Hill Improvement Association (TOTHIA) held its annual Earth Day Clean Up along Mission St. and surrounding areas on Saturday, May 4. This City provides marketing, all supplies needed and logistical support for this annual event.

Crocker Lodge Masons Adopt Hillside Park

Councilmember DiGiovanni recently recruited the Crocker Lodge Masons to volunteer in Daly City. After reviewing opportunities together with staff, the Masons decided to adopt Hillside Park and will conduct monthly volunteer work days to include litter clean up, vegetation management, tree planting and more. The first volunteer day occurred on Saturday, May 11. The Masons and other neighborhood residents planted five drought tolerant trees along pathways used by neighborhood students on their daily walks to school and collected a large amount of litter and illegally dumped items from the park.
Police Department
The Police Department responds to an array of incidences and crime in Daly City. This section will highlight only some of the most notable, recent cases. Did you know that PD publishes the Crime Alert and Community Update Bulletin online each week? Past issues are available on the PD website and are regularly posted to NextDoor.

Weapons Collected from Armed Employee at a Local Business

On May 1, officers responded to a local business after a manager located a loaded firearm on an employee. The employee's intentions were not known, but it is not believed that they planned on carrying out proactive violence. While conducting the follow up investigation, officers searched the employee's residence and located an assault rifle and substantial amounts of ammunition. These items will be retained and destroyed according to law.

Officers Perdomo and Bermudez –
Inner Perspectives Leadership Course

On May 2, Officer Perdomo and Officer Bermudez graduated the 5-month Inner Perspectives Leadership course. Approximately 30 to 40 officers from throughout San Mateo County attend this class for two days every month for five months and discuss a variety of topics including personal and department related values, responsibility, accountability, power, leadership and management.

Citizen Commendation – Ronald Jordan

On May 7, Chief Hensley presented Daly City resident, Ronald Jordan, with a Police Department Citizen Commendation for his heroic acts in an assault that occurred on March 19. Mr. Jordan observed a female being assaulted and the suspect tried to flee with some of her property. Mr. Jordan chased the suspect, caught him and took him to the ground. Mr. Jordan was able to hold the suspect on the ground until officers arrived. His actions likely prevented further injury to the victim and led to the arrest of a suspect for robbery!
**Crisis Intervention Team Training (CIT) – Officers Moody, Lajoie, Fulmore and Herrera**

On May 09, Officers Moody, Lajoie, Fulmore and Herrera (pictured left to right) graduated the 40-hour Crisis Intervention Team training course. This course prepares officers for encounters with individuals in the community that are potentially suffering from alcohol/drug abuse or behavioral/mental disorders. Officers learn about resources available to them, as well as tactics for defusing confrontational interactions that can often lead to use of force engagements.

**Commendation – Response to an Attempted Suicide by Officer**

On May 13, Sergeant Moala (pictured at center) and Officers Baroni, Ciucci, Cain, Perdomo and Hart (pictured left to right) were recognized by Chief Hensley with a commendation for their actions while responding to an attempted “suicide by cop” call for service. On March 17, these officers responded to the Westlake Park entrance on a subject that called in saying he was armed with a gun and feeling suicidal. When the first officers arrived, he pointed a suspected firearm with a flashlight at them and challenged them to shoot him. After a lengthy standoff, it was determined he only had a flashlight. Officers used less-lethal options to engage and detain the subject without incident. These officers demonstrated tremendous restraint!

**Department of Water & Wastewater Resources**

**Collection System**

The Collection Division made a pipeline repair at 251 St. Francis Boulevard that was discovered while performing routine flushing maintenance. Because the joint of the sewer pipe was defective and offset, the flushing nozzle used to clean the sewer pipe got stuck and was unable to be retrieved thus making it necessary to dig up the pipe. You can see the silver flushing nozzle in the broken pipe area. Fortunately, this doesn’t happen often, but when it does, the problem source is eliminated and new piping put in place to ensure maximum efficiency.
**Distribution System**

Water Distribution staff replaced a section of 1-inch galvanized iron pipe for a service lateral. The trench was hand excavated to a depth of approximately 12-inches. 3 feet of new copper pipe was installed to replace the galvanized iron pipe and the trench backfilled and finished with concrete.

![Image of distribution system work](image1.jpg)

**Environmental Compliance**

During routine screening, staff found a contractor working at Mission Plaza, cutting stone tile. The water from the cutting saw was discharged to the parking lot. Fortunately, the water did not reach the storm drain system. The responsible contractor was educated on Best Management Practices (BMPs) for cutting stone tile, issued a Notice to Comply and required to clean the parking lot using dry cleanup methods.

![Image of environmental compliance](image2.jpg)

**Operations**

Senior Water/Wastewater Operator, Brandon Wardle, is working with Plant and Equipment Maintenance staff, Charlie Michielsen and Hassan Shah, in clearing a plugged drain line in one of the wastewater treatment plant’s tertiary treatment system filter cells. The cell that is being worked on is one of 12 individual, sand filtration cells in the tertiary recycled water process.
Plant and Equipment Maintenance

The Department of Water and Wastewater Resources hosted a recycled water workshop on April 17 to discuss our Tertiary Expansion Project with some of the main project stakeholders. Bob Raucher, a consultant from Corona Environmental, made the presentation to representatives from San Francisco PUC, Town of Colma, California Water Service and Carollo Engineers. The Tertiary Expansion Project will deliver highly treated wastewater from our plant to new sites in Daly City and Colma. The primary purpose of the project is to deliver the recycled water to the cemeteries in Colma which would allow them to cease pumping potable drinking water from the Westside Groundwater Basin. This is an important component of creating a more sustainable use of the Basin, which is part of Daly City’s water resources portfolio.

North County Fire Authority (NCFA)

Safetyville Event

On May 3, NCFA was in attendance at Woodrow Wilson Elementary for Safetyville, an event put on by the Lucile Packard Children’s Hospital of Stanford. Kids and families were able to get a close up look at the fire engine and talk one-on-one with fire personnel about fire safety and fire prevention.

Wildfire Awareness Event

Along with several public safety agencies, NCFA conducted a Wildfire Awareness Event on May 4, where members of the public learned how to stay informed and how to be prepared for the possibility of a wildfire in their community.
**Wildlife Rescue**

An NCFA engine company rescued a baby deer stuck in a storm drain. Both firefighter and fawn were unharmed during the rescue.

Click here to watch the video on our youtube channel!

**Structure Fire**

On May 12, NCFA responded to a two-alarm structure fire where 13 residents were displaced. The cause is still under investigation.

**Upcoming Public Training Sessions**

On May 21, NCFA will conduct a morning training session of Basic First Aid and an afternoon session of CPR & AED training at Station 81. Both classes are 3.5 hours long and cost $35 per person per class.
Earthquake Preparedness

NCFA has created Earthquake Preparedness cards to distribute at public education events/meetings. These cards direct residents to log onto our website to view a comprehensive video on preparedness. Audio is in English and subtitles are available in Tagalog, Chinese and Spanish.

Customer Service Survey

In an effort to be more green and improve efficiency, NCFA has now digitalized the Customer Service Survey. Residents are able to take our survey via their desktop or mobile device. Previously, they were mailed a paper survey that included a return envelope. Now we will only be mailing out a 4x6 postcard with instructions on how to take the survey.
Library to Expand Graphic Novel Collection

The Daly City Public Library Associates (DCPLA) recently provided a $1,500 grant to the Library to purchase additional graphic novels for the collections. The funds were raised at the DCPLA's annual St. Patrick's Day Luncheon.

Graphic novels help foster a love for reading among reluctant readers and engage the interest of readers used to interacting with the visual nature of multimedia. Along with their entertainment value with popular characters such as The Avengers and Batman, graphic novels such as MARCH, an autobiographical trilogy about the life of Congressman John Lewis and his experience with the Civil Rights movement, and MAUS by Art Spiegelman, which is the story of his father’s experience in the Auschwitz concentration camp, present important and thought-provoking topics in an engaging format. Bookscan statistics for 2017 show that general fiction sales were 40,590,000 and graphic novels were 11,328,000. With more than one graphic novel being sold for every four fiction books, the need to expand this high-interest area is clear.

El Día de los Niños Celebrated at the Library

On May 1 and May 2, the library hosted its Día de los Niños (Day of the Child) celebration at John Daly and Bayshore Libraries. We did not expect such a huge turnout for these events, but we were thrilled that we had a lot of very excited families participate! Storyteller Olga Loya
performed and also had children come up to the front with instruments as they sang and played together. Afterwards, the children gathered in the craft stations to create their own pop-up books and maracas! Before they left, the families snacked on empanadas from Daly City’s own Bread Basket Bakery and large sugar cookies (galetas) from Panadería Y Mercado Hernandez based in South San Francisco. The families also were able to take a couple of free books home. As Día de los Niños (Day of the Child) honors children and families along with reading and literacy, we had free books in other languages such as Spanish and Chinese. We could not have done this without the grant awarded to the Daly City Public Library by the American Library Association (ALA) and its division, the Association for Library Services to Children (ALSC). We are so glad that our programs were incredibly successful!

3D Printing Gets Colorful

The Daly City Public Library has expanded its 3D printing to the John Daly Library. A Lulzbot Mini, on extended loan from the Pacific Library Partnership, is available now, with branch staff on-hand to provide instruction.

Just for fun, the Library is now offering prints in glow-in-the-dark, multi-color, and UV color-shifting materials.

Residents print all kinds of 3D objects at the library: figurines, replacement parts, school projects, mounts and stands. One local resident comes to the Library for his glucose monitor patches.
**Coyote Activity in Daly City Parks**

In recent years, Recreation staff has encountered coyotes at Westlake Park, the Broderick-Terry Dueling Site and Mussel Rock Park – all relatively close to semi-wild areas. In the past couple of weeks, coyotes have also appeared at Gellert Park. Occasionally, coyotes have acted menacingly toward park patrons – especially those walking dogs. Staff at the park is reminding dog walkers that Gellert Park is not an off-leash dog park; therefore all dogs must remain on leashes while in the park. Keeping dogs near their human companions, and leashed, greatly reduces the risk of coyote conflicts.

**Department of Public Works**

**Vision Zero Stakeholder Workshop**

Daly City hosted a stakeholder workshop for our Vision Zero Action Plan at the Doelger Senior Center on May 1. Representatives from the Federal Highway Administration, Caltrans, MTC, County of San Mateo, City of San Francisco, Jefferson Elementary School District, Silicon Valley Bicycle Coalition, Vision Zero Network and various City departments attended to provide feedback and help form strategies for Vision Zero’s implementation in Daly City. The workshop helped City staff create new relationships and strengthen existing relationships with key external partners.

**Hickey Boulevard/Campus Drive Crosswalk Improvements**

Construction at the intersection of Hickey Boulevard/Campus Drive was completed at the end of April. The project installed a new crosswalk and pedestrian phase across Hickey Boulevard and constructed new ADA compliant curb ramps on the north and south sides of Hickey Boulevard. A new sidewalk was installed on the south side of Hickey Boulevard for the SamTrans bus stop.
that will be relocated from St. Francis Boulevard. The improvements at the intersection were needed to serve the students attending the new Shasta Summit Charter High School campus.

Department of Human Resources

**Employee Training and Development Efforts**

Employees attended the following trainings:
- Regional Training and Development Consortium Effective Public Speaking

**Polynesian Heritage Brunch**

On May 1, the PICP celebrated its first annual Polynesian Heritage Brunch at the Colma Community Center, where employees were recognized for their contributions to the Polynesian Community and enriching the lives of fellow Pacific Islanders.
New Businesses at Westlake Shopping Center

Westlake Shopping Center is about to get two new large stores! JoAnn, a national retailer for fabrics and crafts, is expected to open in the 22,900 sf former Cost Plus space (over Trader Joe’s) this year during the 4th quarter (specific opening date TBD). Kimco Realty will be turning this space over to the tenant later this month in a condition close to as-is, and the tenant has been issued permits to complete $448,000 in improvements.

A Target store is scheduled to open in the 26,489 sf former TJ Maxx space during March 2020 (specific date TBD). The tenant will take over the space in July, but no building permit applications have been submitted to date. Target has submitted an administrative design review application to the Planning Division to make some minor changes to the exterior of the building.

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